



TIMELINE

for Microsoft® Dynamics CRM

○ View and Manage CRM Activity On-the-Go

Swiftly load, navigate, and browse all activities associated with accounts, opportunities, contacts, and leads on your mobile device

○ Enhance Customer Communications

Quickly access customer contact information and utilize Microsoft® Lync or Skype® integration to place calls directly from Timeline

○ Optimize Account Management

Mark important actions, events, or milestones within an account or change activity status to better track and log activity cycles, effectiveness, and response times

○ Mobile Support

Present CRM Data on Windows® 8.1 and Windows® 8.0* Devices

*Note: Full Timeline Lite & Pro functionality support for iPhone, iPad, iPod Touch, Android and Windows 7 devices are coming soon.

Accessible content available upon request.