

# Leadership Connection

## Week in the life of a leader



Monday

**9:00 AM**

Start the week by scanning the "Leadership Connection" group in the Yammer network. Get a sense of the organization and like a few posts that promote company values, various milestones, and key challenges.



**9:45 AM**

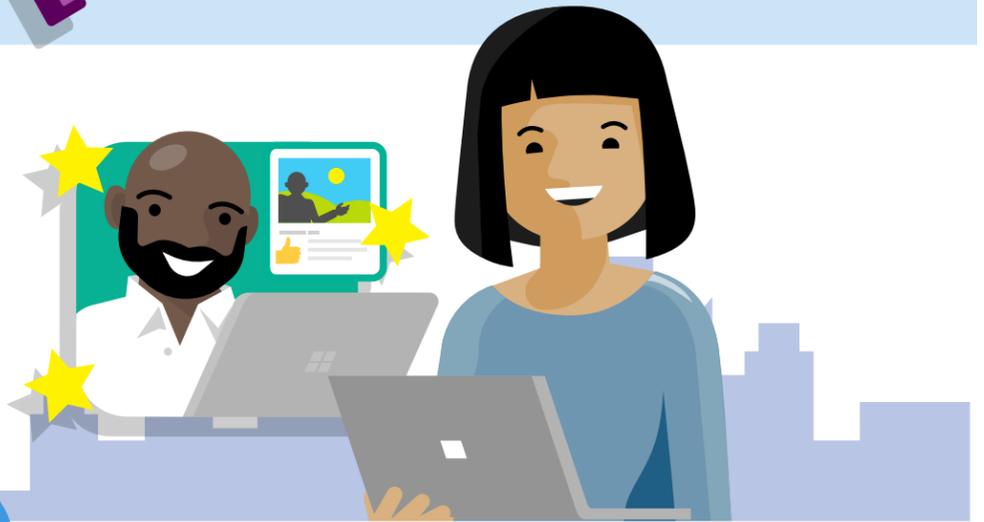
Use Yammer "Leadership Connection" group to ask open ended question on opportunities to increase customer satisfaction.



Tuesday

**11:00 AM**

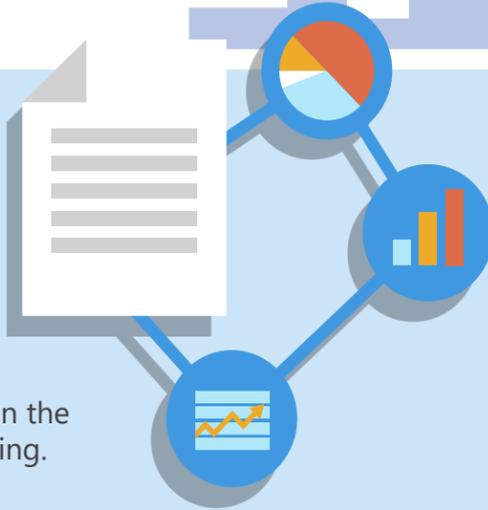
From the office, praise an employee on Yammer for their leadership during the hurricane relief crisis. Post pictures and brief description of the efforts and tie them to the company's values. Use hashtag #dayofservice.



Wednesday

**8:00 AM**

Share key takeaways from leadership offsite along with challenges and big bets for the company. Ask for feedback and thoughts on the direction the company is taking.



**10:00 AM**

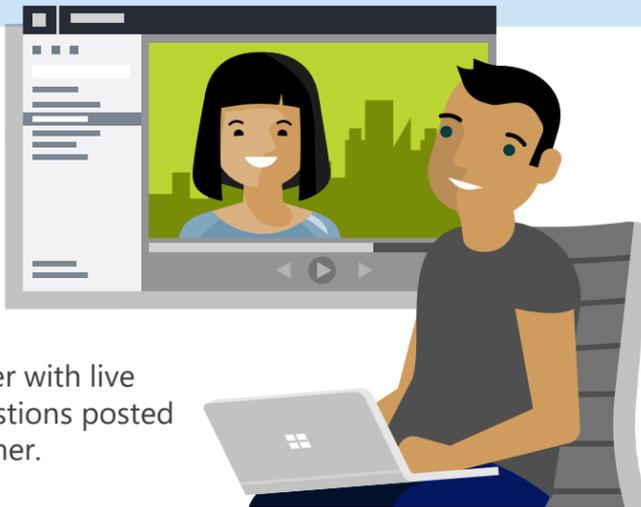
Respond to a question from an employee on a new HR policy on extended maternity leave for new mothers by tagging the company's HR lead.



Thursday

**1:00 PM**

Prepare topics for the employee townhall based on most active discussions on Yammer, and conduct the townhall on Yammer with live broadcast. Answer questions posted by employees on Yammer.



**3:00 PM**

Create poll on Yammer to get a quick sense of employees thoughts after employee townhall. Post additional details on new operating model introduced in employee townhall.



Friday

**4:00 PM**

Once all poll data is collected, select the most voted ideas on increasing customer satisfaction. Create a virtual team of employees focused on the customer satisfaction initiatives.

