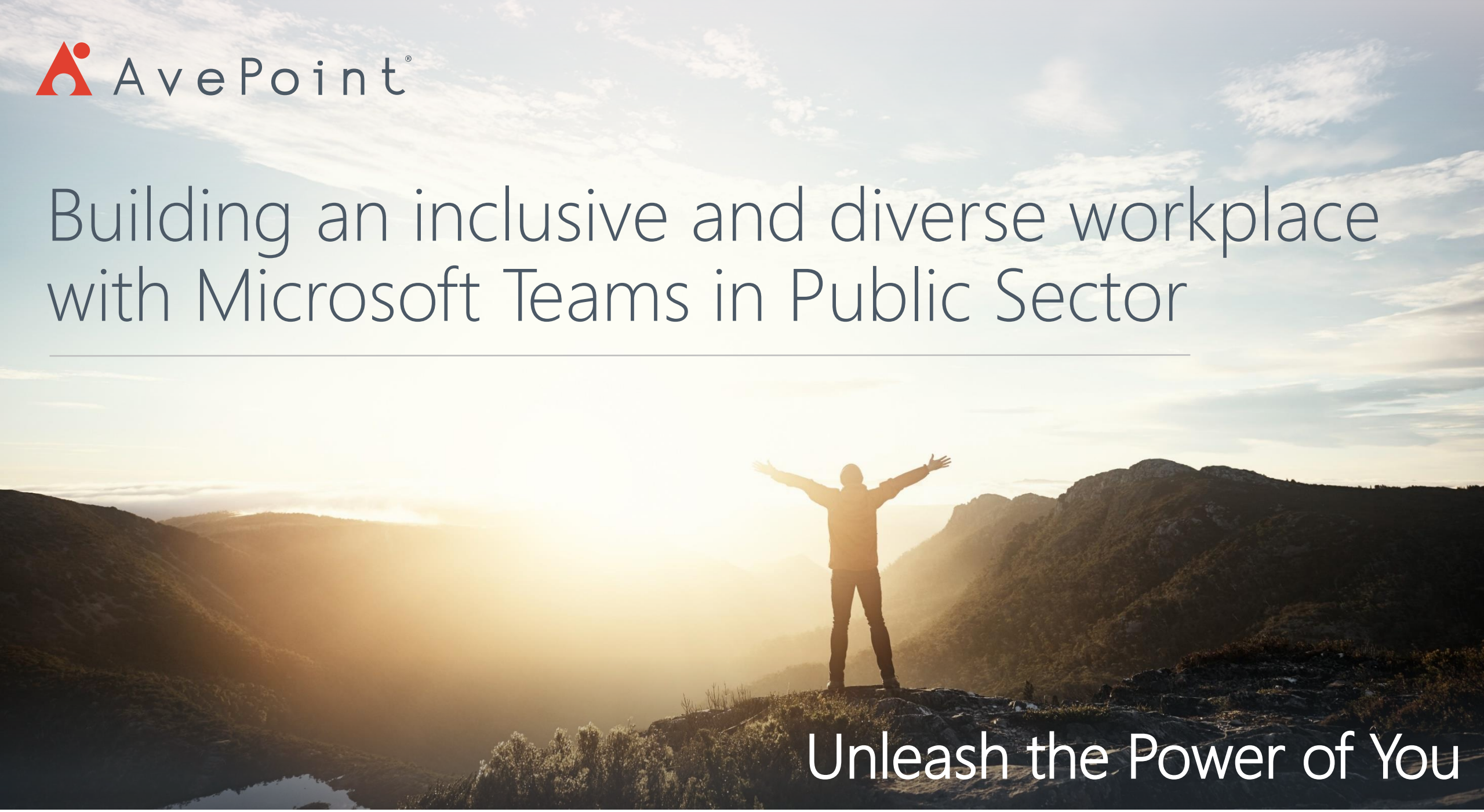
AvePoint®

Building an inclusive and diverse workplace with Microsoft Teams in Public Sector



Agenda

- Make It Easy to Do the Right Thing
- Establish “How We Work” Guidance
- Streamline Communications
- Encourage Team Collaboration
- Centralize Resources
- Stay on Top of Work
- Facilitate a Culture of Inclusion

"Diversity is being invited to the party.
Inclusion is being asked to dance.
Belongingness is dancing like no one is watching. "

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1

Make It Easy To Do The Right Thing

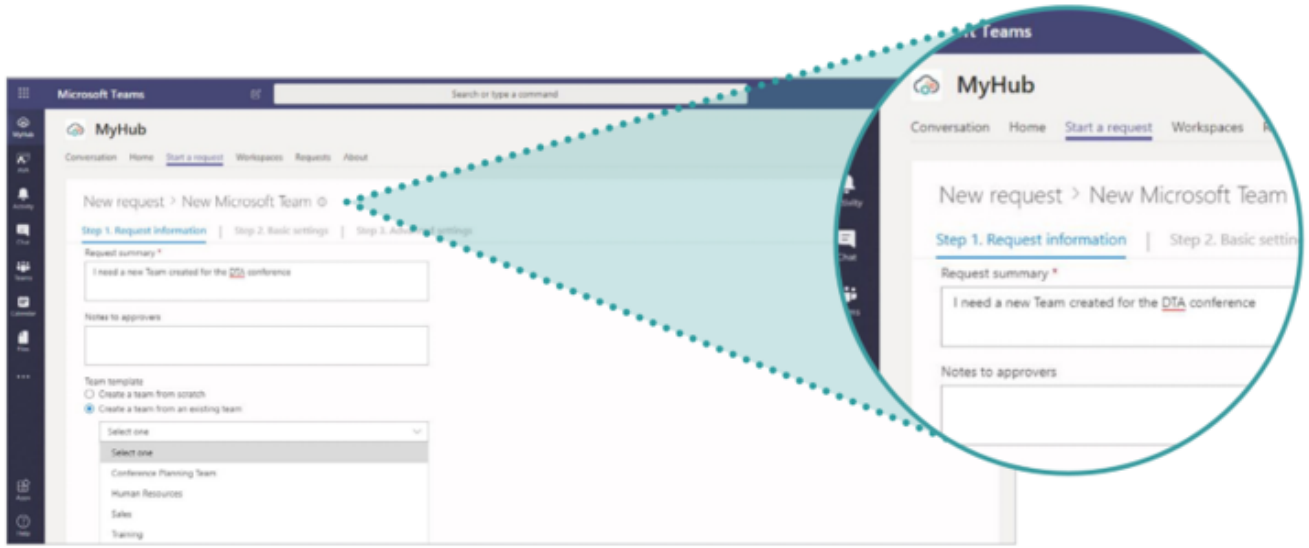
AMF 10
AMF 11
AMF 12
AMF 13
AMF 14
AMF 15

Identify Business Needs

EXAMPLE

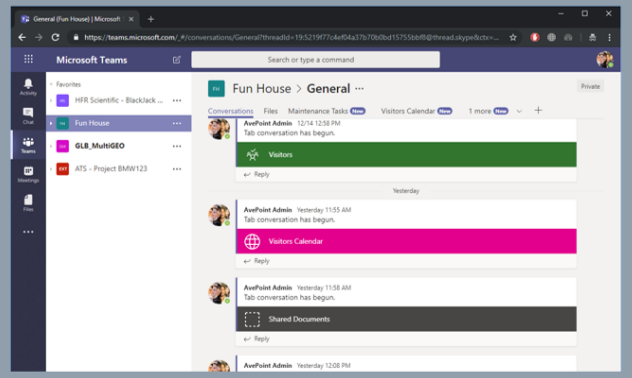
	DEPARTMENT A	DEPARTMENT B	DEPARTMENT C
EXTERNAL SHARING	No external sharing	External sharing allowed in:	External sharing only allowed in:
EXPIRATION/ RETENTION	6 Months after last accessed	12 Months after last accessed	9 Months after last accessed
ALLOW THESE USERS TO CREATE A TEAM	All requests through Central IT	All requests through Department IT	Only Joe, Sally, and Harold can create
RECERTIFY MEMBERS	after 3 Months	after 6 Months	after 12 Months

Standardize Teams with Templates



Template	Channels	Tabs
Project (INTERNAL)	General	Conversations, Files, Planner
	PMP Material	Conversations, Files, Project Templates
	Documentation	Conversations, Files, Deliverable Templates
	Live Meeting Discussions	Conversations, Files, Meeting Notes

Project (INTERNAL)



EXTERNAL SHARING	No external sharing
EXPIRATION/ RETENTION	6 Months after last accessed
WHO CAN CREATE	All requests through Central IT
RECERTIFY MEMBERS	after 3 Months

Learn more about AvePoint Cloud Governance and MyHub

2

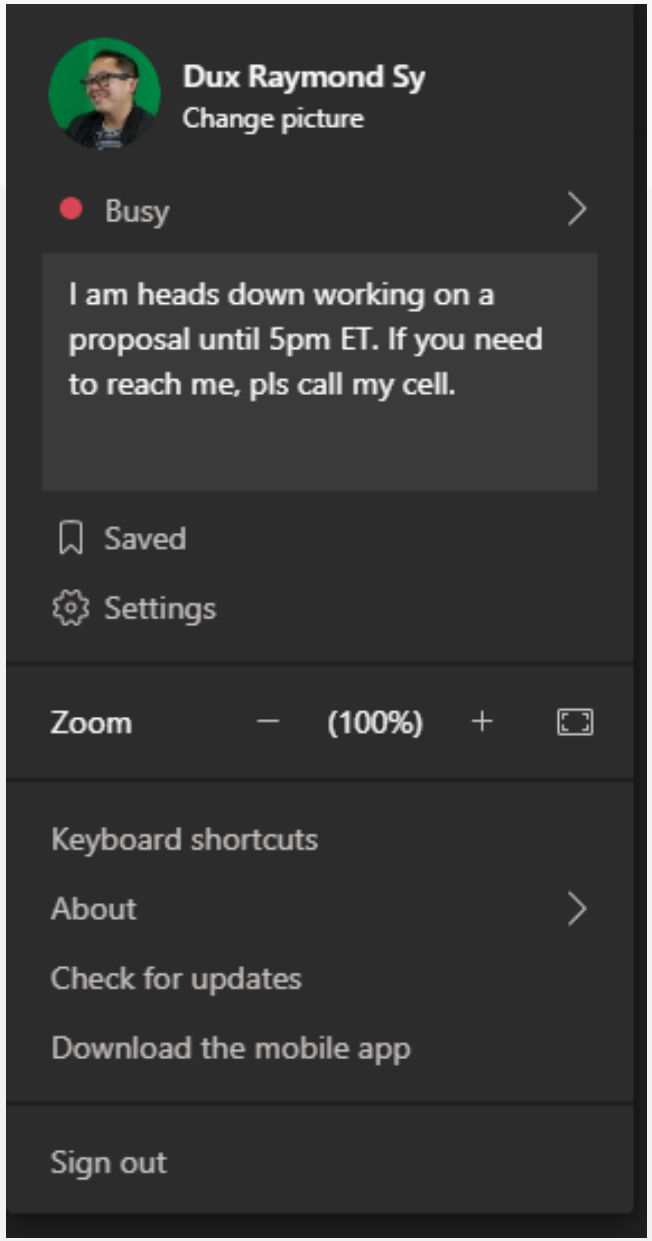
Establish “How We Work” Guidance

TIME FOR A
BREAK

Set Status Message

Inform teammates what you are working on

Set expectations



Learn how to set status message in Microsoft Teams

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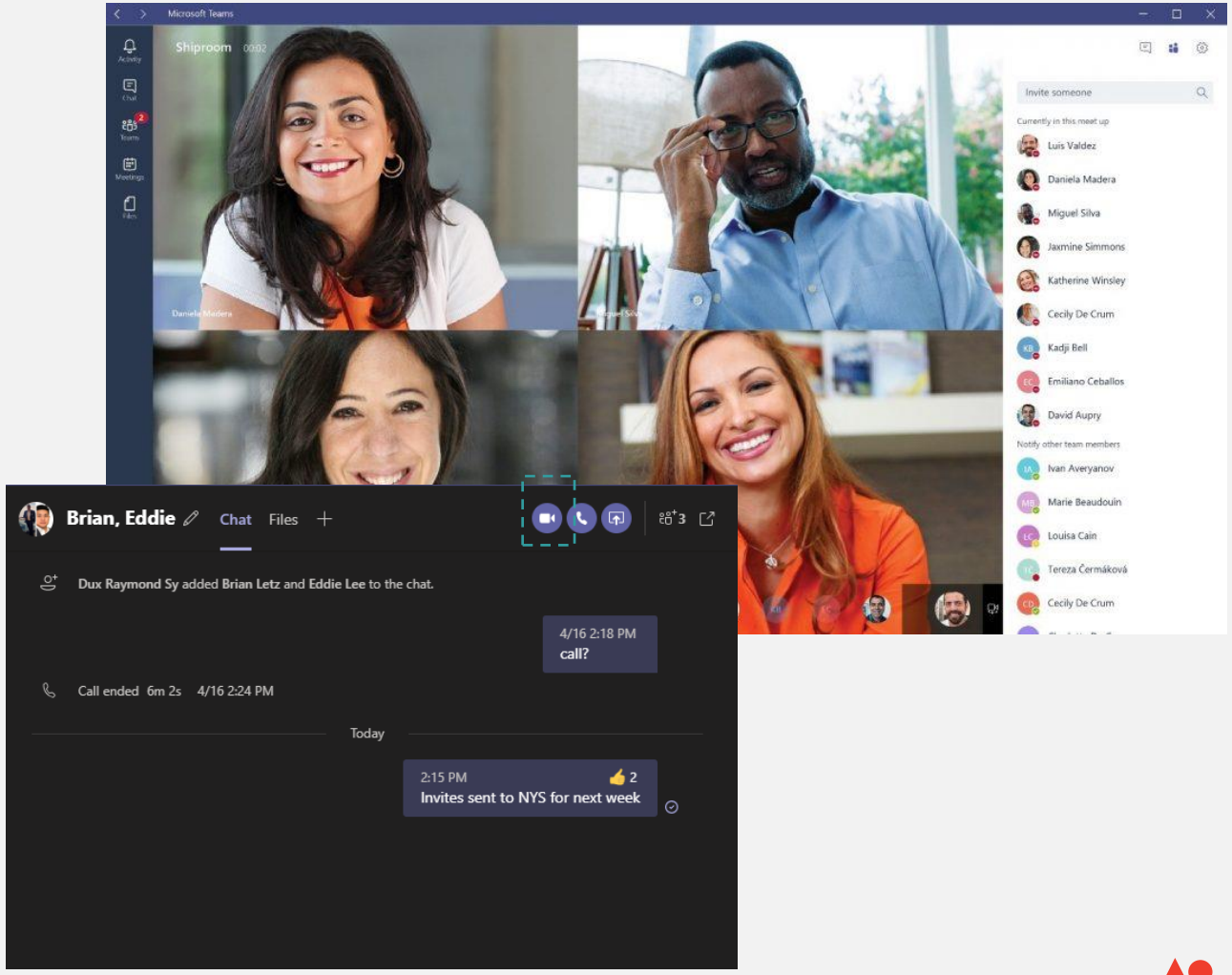
Facilitate Effective Meetings

25 min or 50 min meetings

Use video if possible

Meet now for ad-hoc calls



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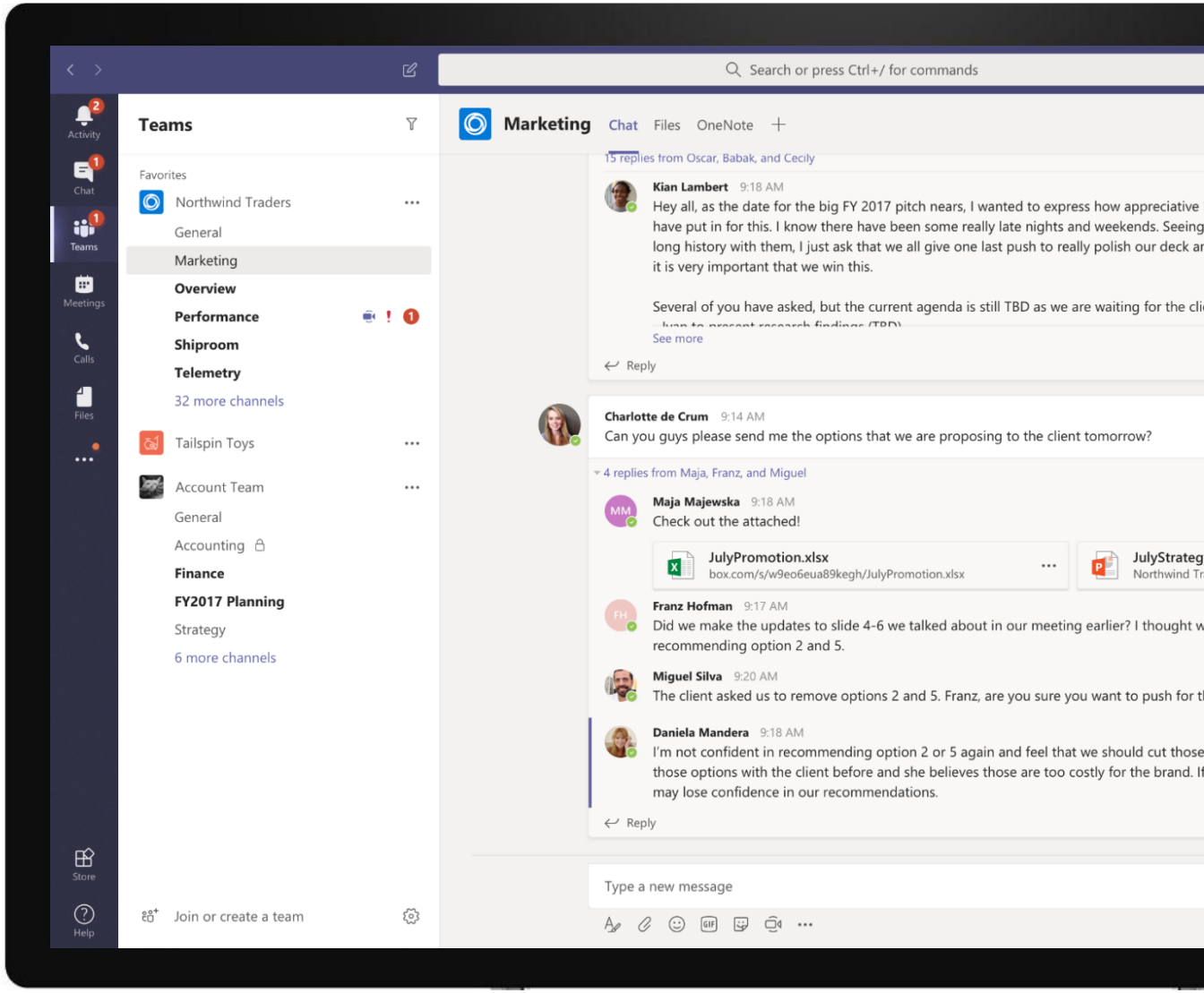
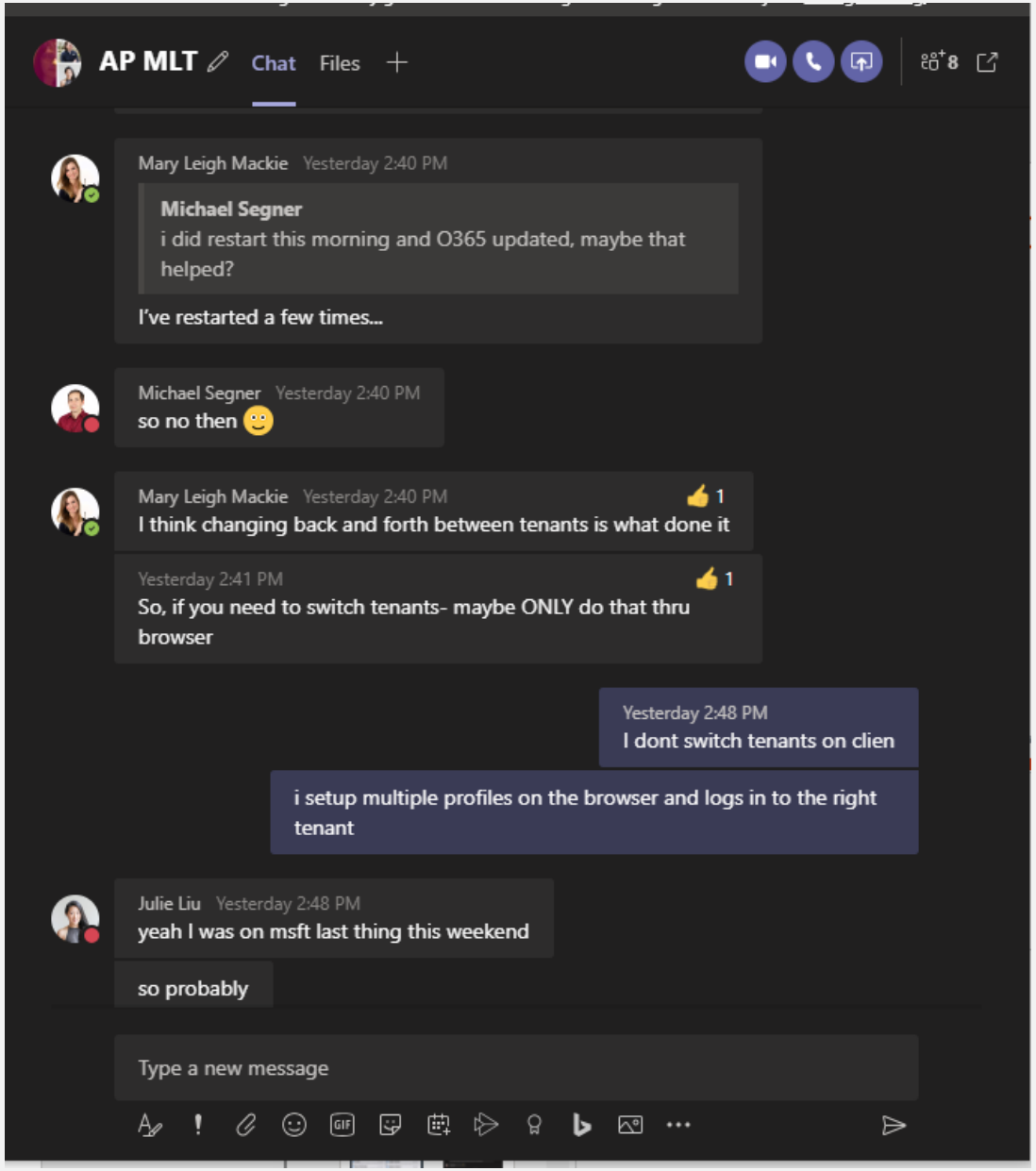
Purpose of Email & Teams



3

Streamline Communications



Use Group Chats for Ad-hoc Convos

- Ask question(s) for clarification
- Casual greetings
- Akin to in-office chit chats

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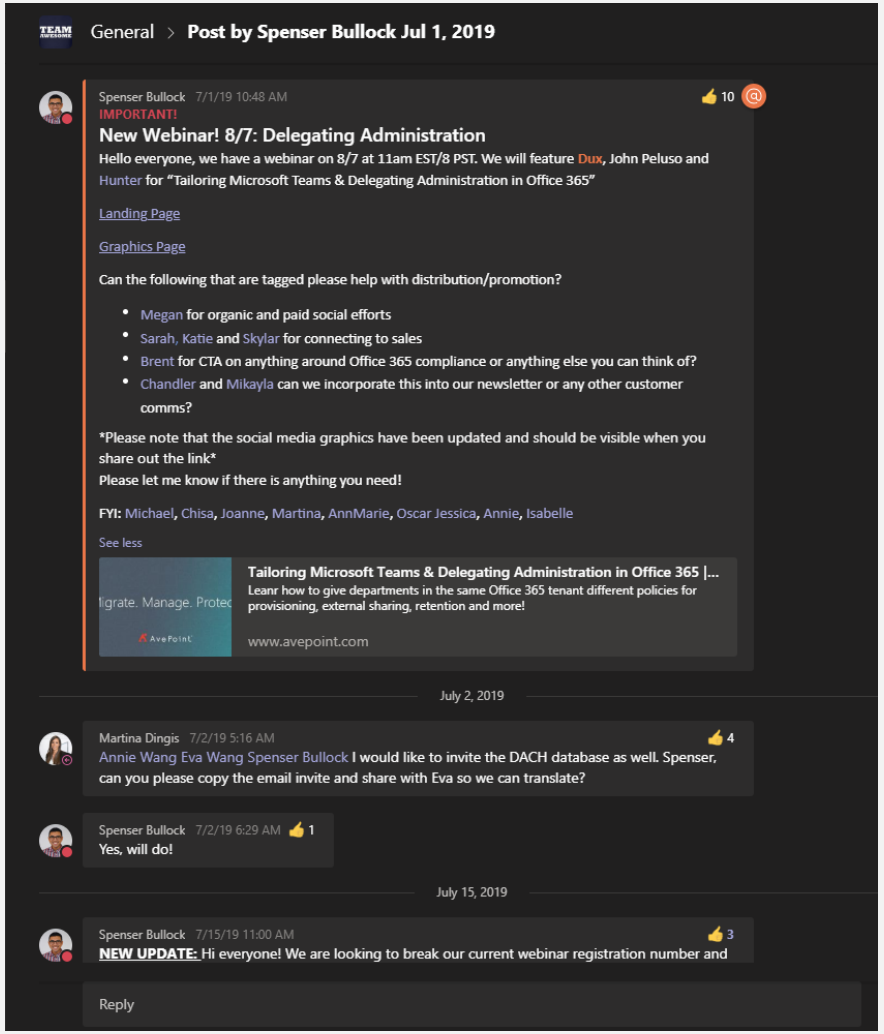
Move Team Communications from Email



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Helping email addicts adjust to Teams…

Your email…

- Forces YOU to separate your inbound communication
- Requires YOU to configure complex rules to ensure relevant information is surfaced and noise is reduced
- Notifies you on ALL new messages
- EVERY message goes into a recipient's mailbox

A team…

- AUTOMATICALY separates your inbound communication into Channels
- Let's you TUNE IN to what you care about and tune out what you don't
- Notifies you only for messages you EXPLICITLY care about
- @mentions allow you to poke recipients only when relevant

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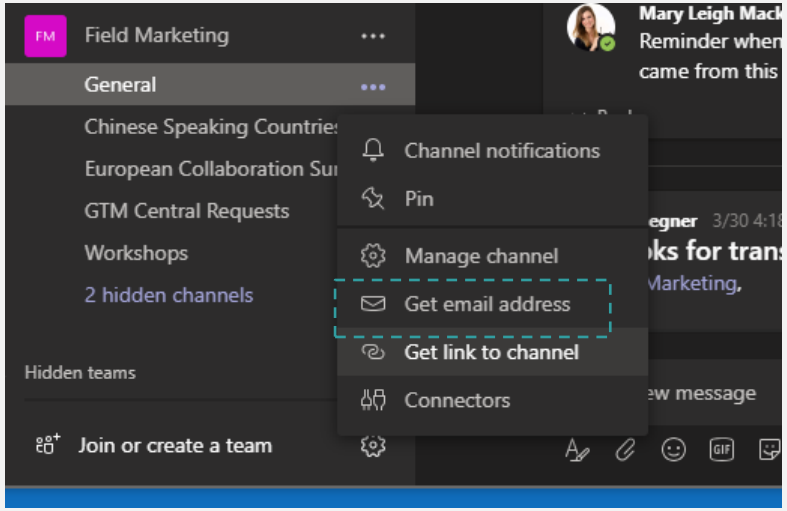
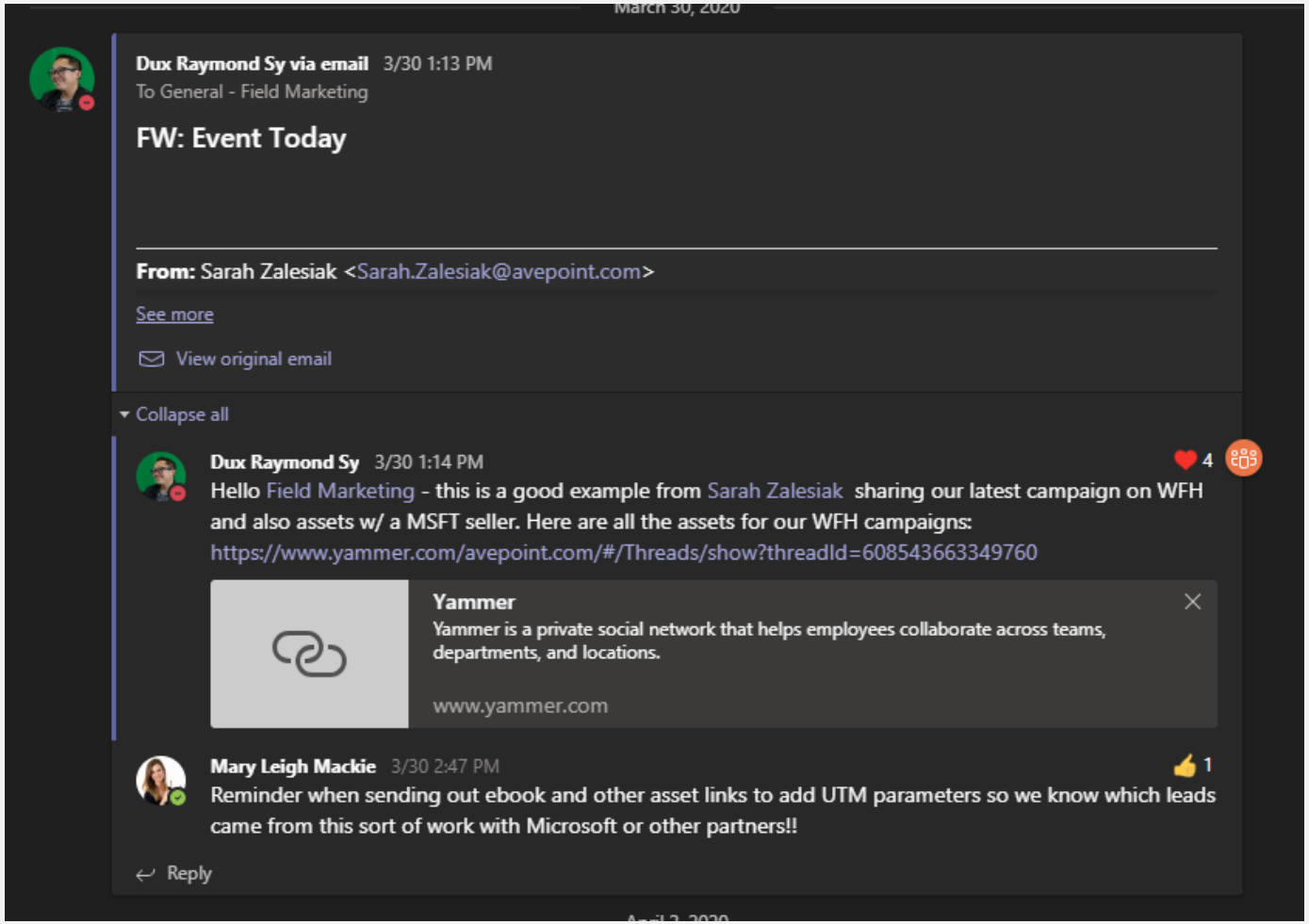
Email to Channels





Learn how to send an email to a channel in Teams

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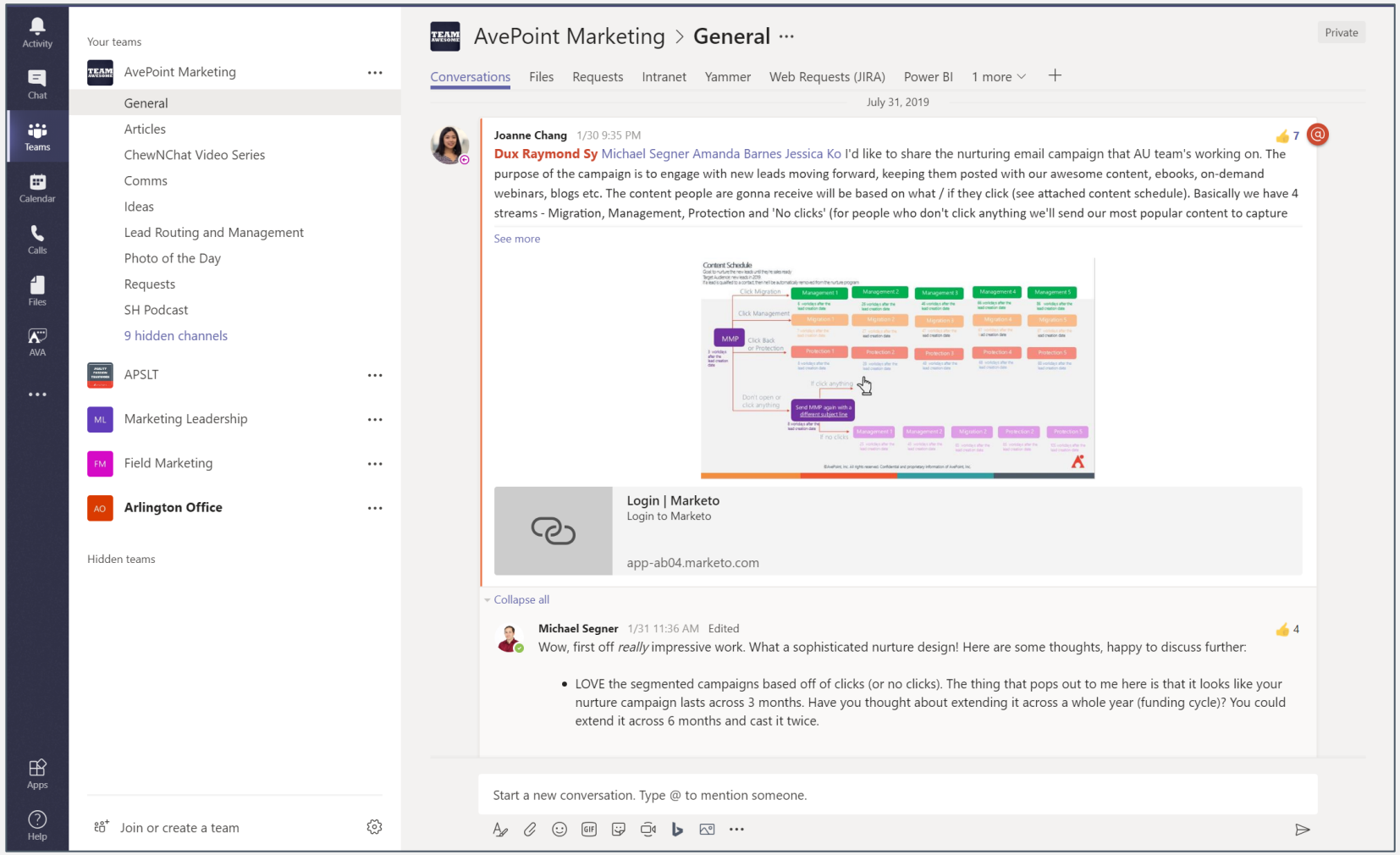
Encourage Team Collaboration

Drive Teamwork in Teams



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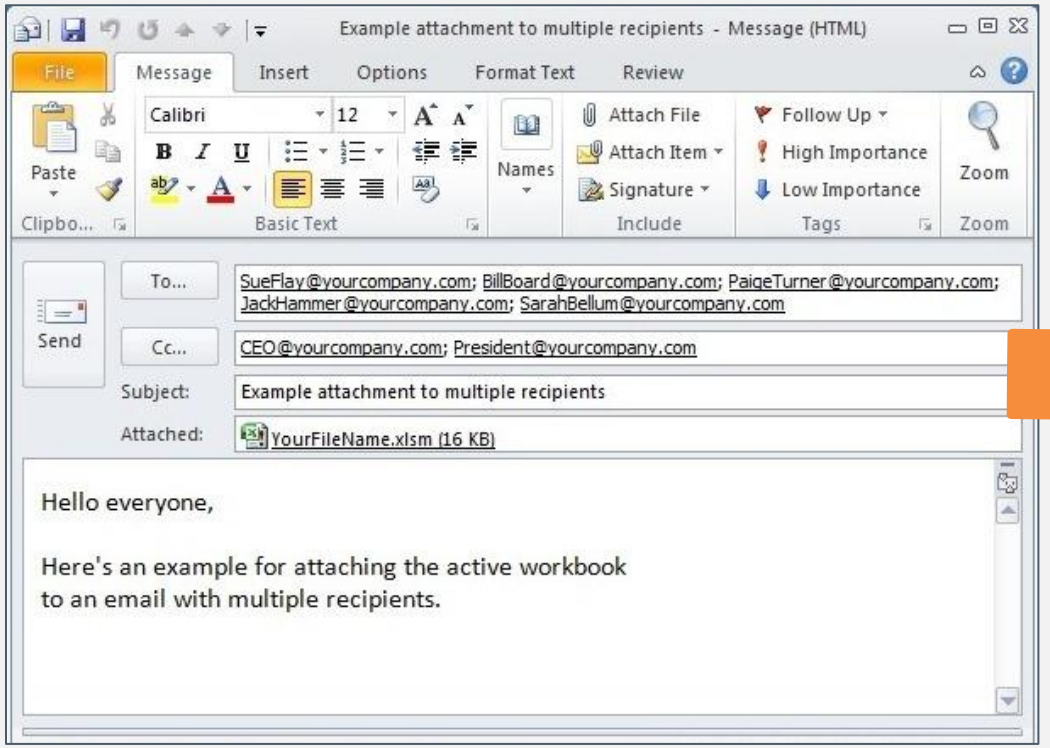
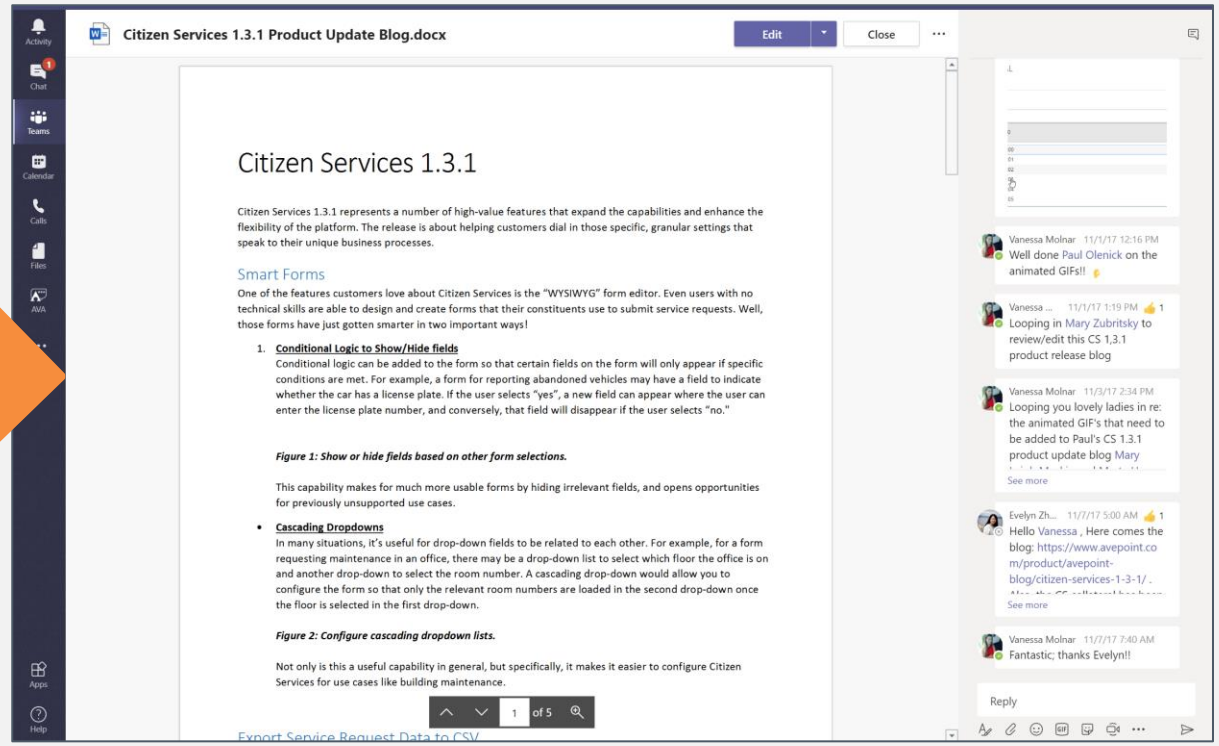
Enhance Document Collaboration





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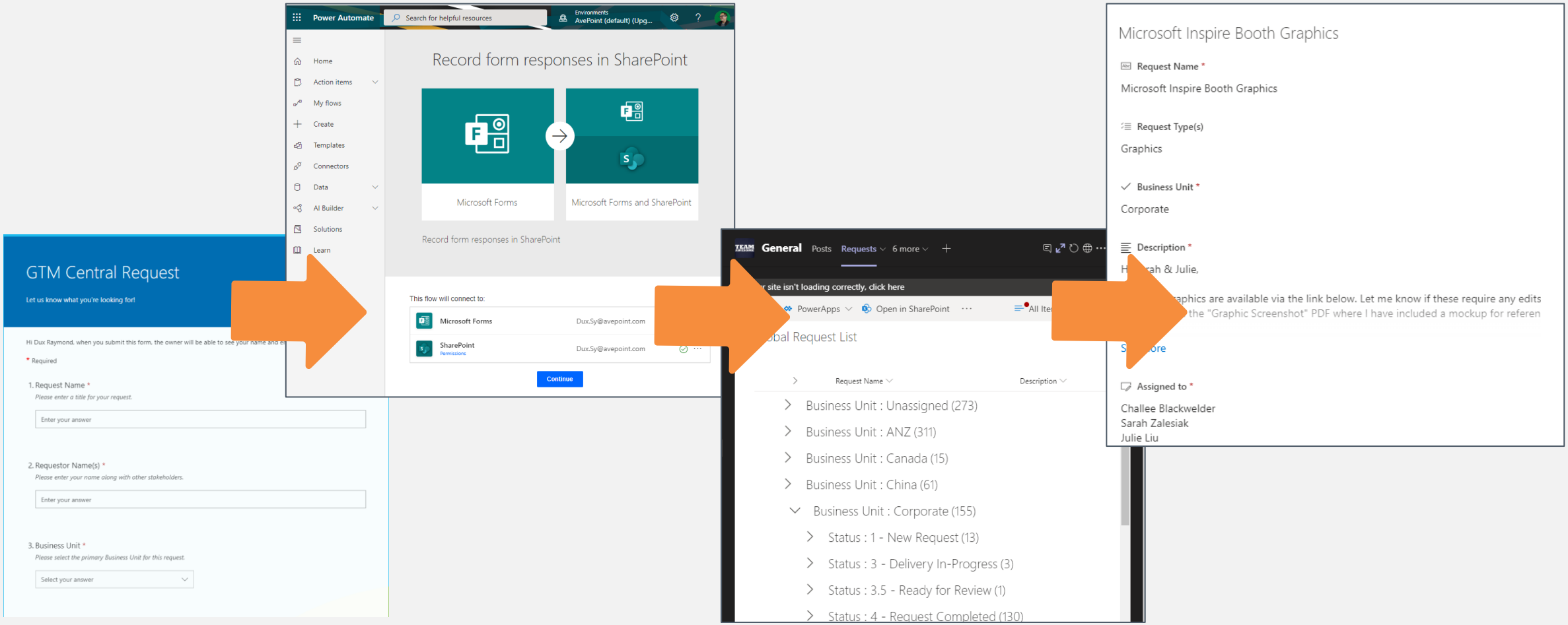
Automate Business Processes



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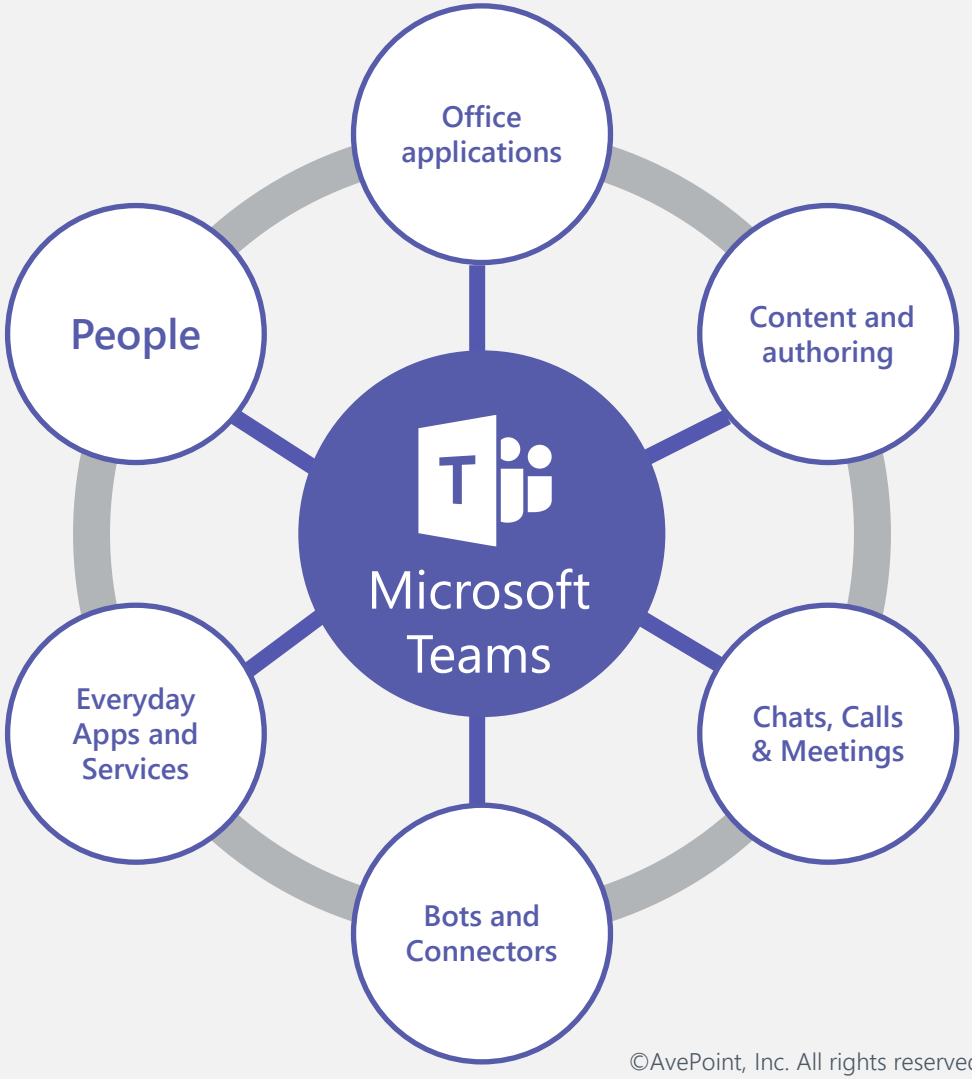
Centralize Resources

One Stop Shop For Your Team



Communicate: Chat, calls & meetings for today's teams

Collaborate: Deeply integrated Office 365 apps

Customize & Extend: 3rd party apps & existing systems

Work w/ Confidence: Enterprise security, compliance & manageability

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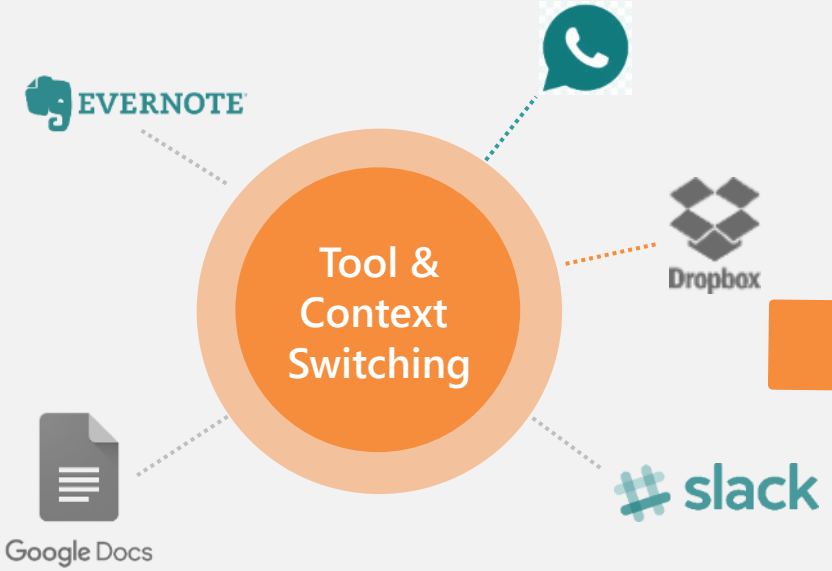
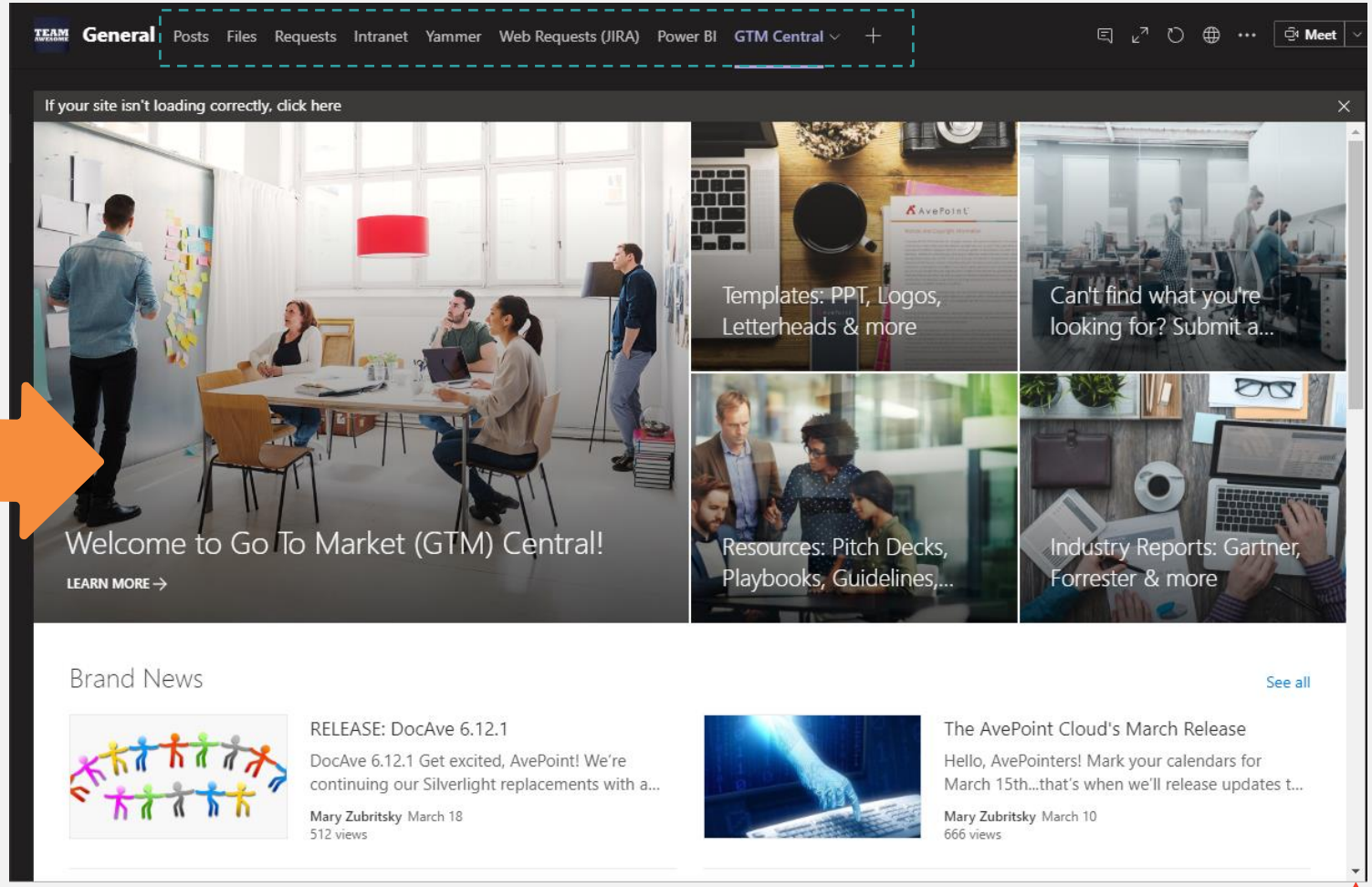
Maximize Tabs





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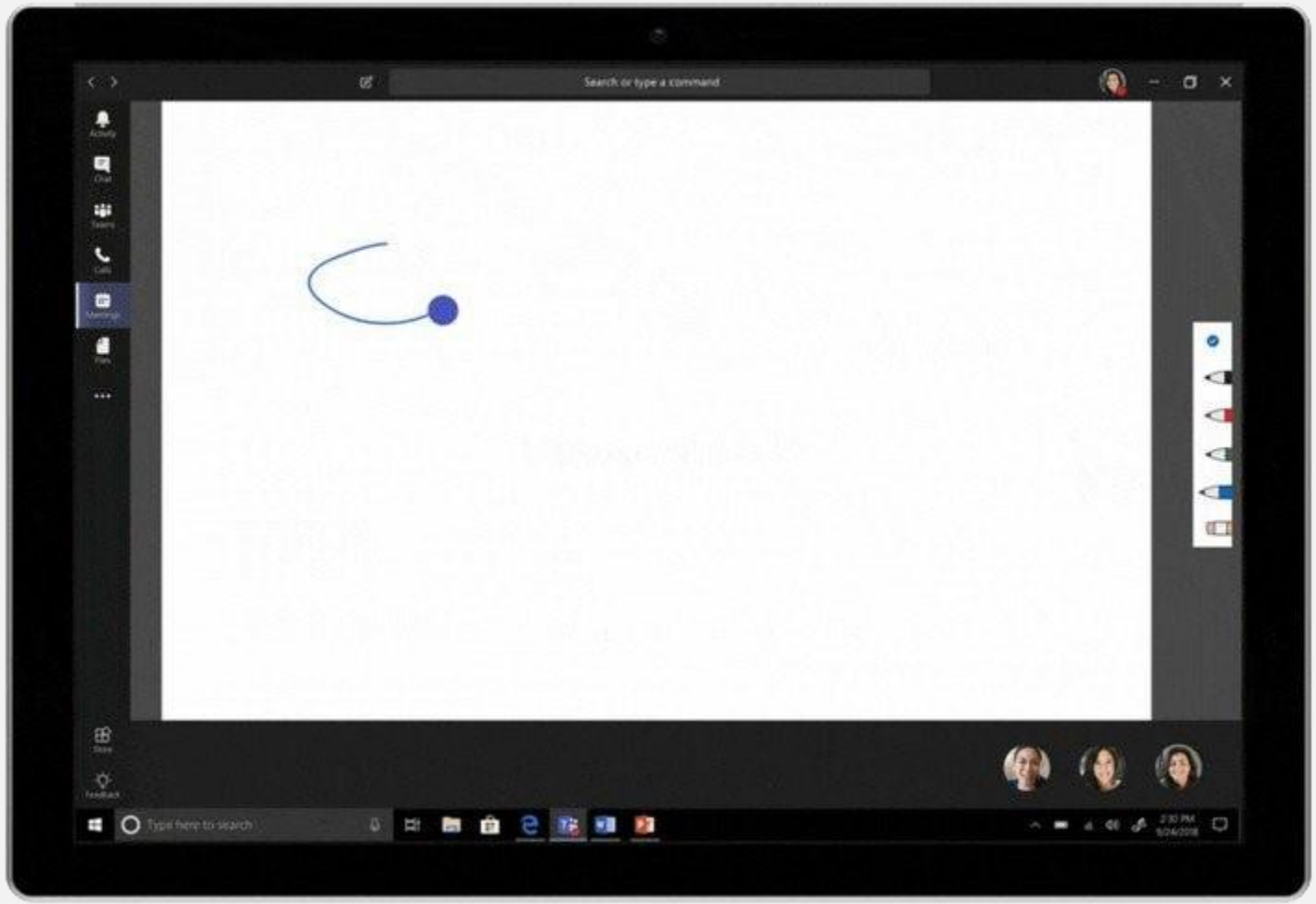
Visual Collaboration with WhiteBoard



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Stay on Top of Work

Use Planner to Track Tasks

Microsoft Teams

Search or type a command

Activity
Chat
Teams
Calendar
Calls
Files
...
Apps
Help

Teams

Your teams

Retail

Sales and Marketing

Mark 8 Project Team

General
Design
Digital Assets Web
Go to Market Plan
Research and Development
Tasks

Hidden teams

Join or create a team

Tasks Posts Files Kanban Board

Board Charts Schedule

Filter (0) Group by Bucket

Backlog	To-Do	Doing	Done
+ Add task	+ Add task	+ Add task	+ Add task
Research Venue	Apply for Permit 03/25 Dux Raymond Sy	Arrange Travel 02/27 Diego Siciliani	Show completed 1
Talk to Vendor Dux Raymond Sy	Prepare budget 02/05 Adele Vance		

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Any device, anytime, anywhere

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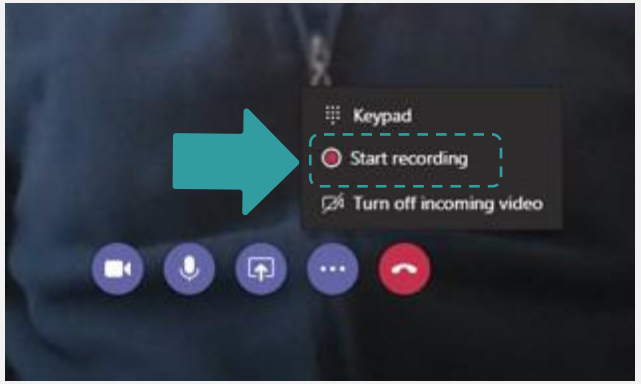
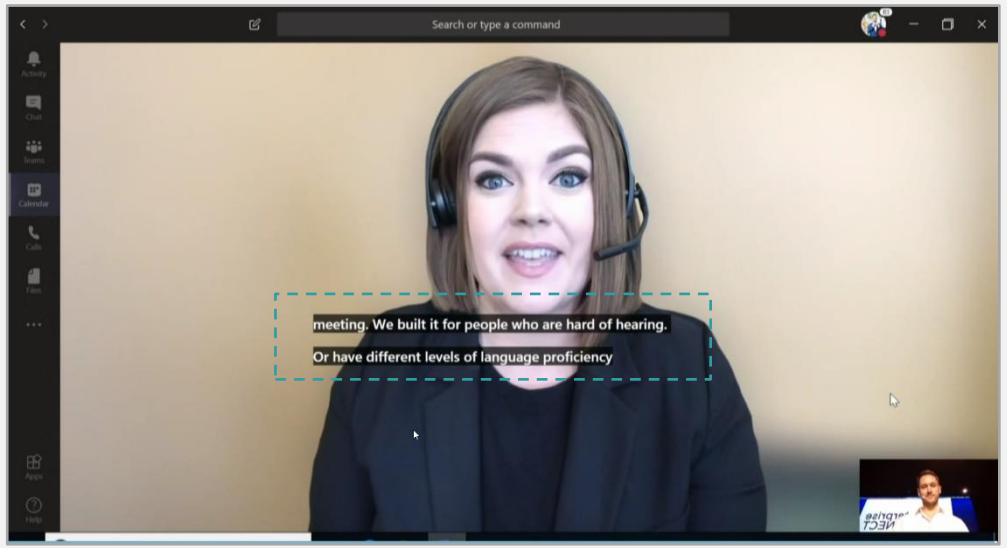
Facilitate a Culture of Inclusion

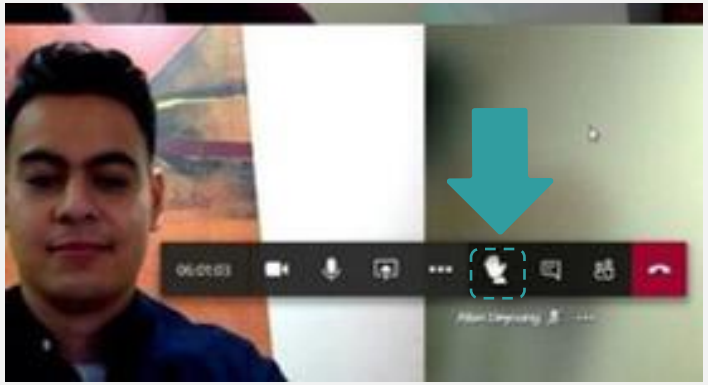
Facilitate Inclusive Meetings



Record Meetings



Use Live Captions



Raise Hands

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In-line Translations

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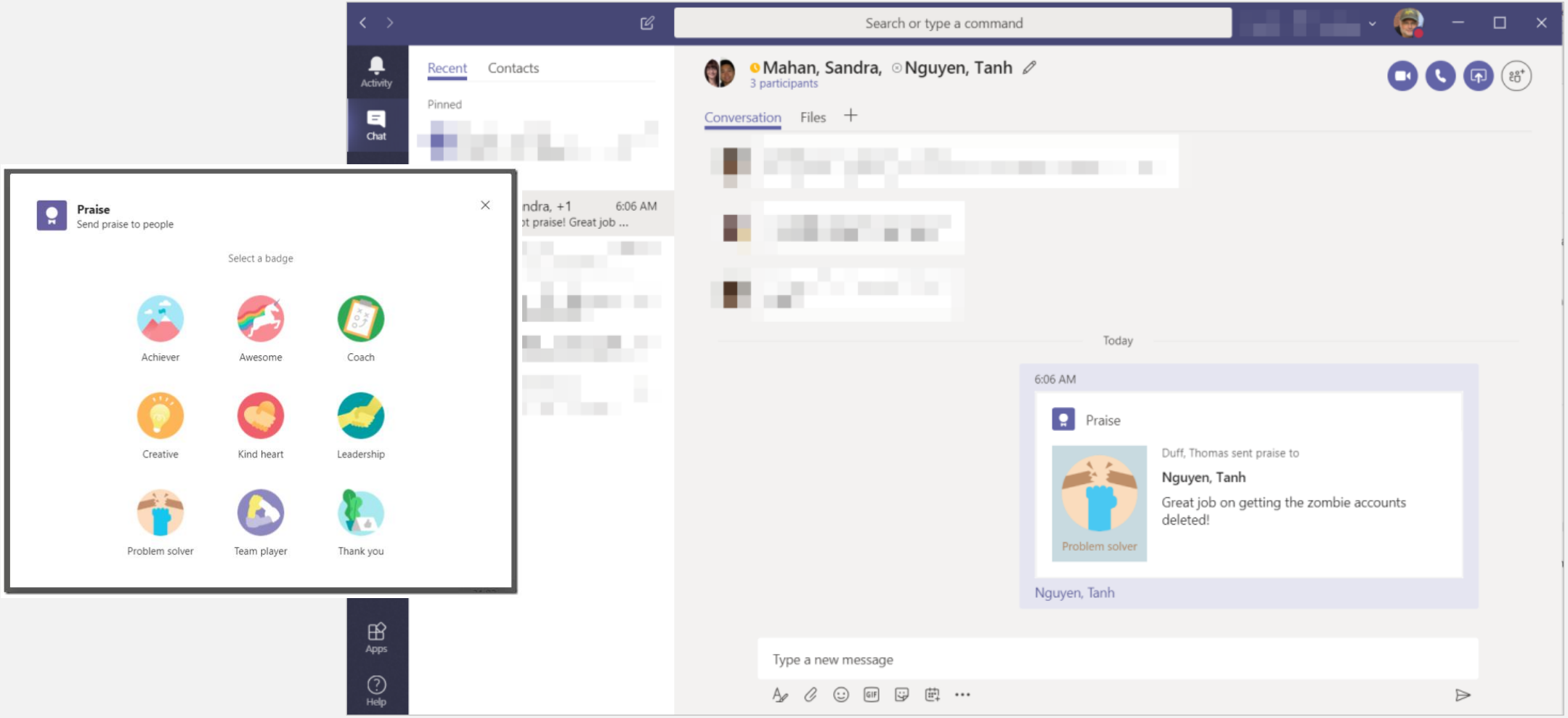
Extend Praise



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Let People Be People

What We Covered

- Make It Easy to Do the Right Thing
- Establish “How We Work” Guidance
- Streamline Communications
- Encourage Team Collaboration
- Centralize Resources
- Stay on Top of Work
- Facilitate a Culture of Inclusion

Let’s Connect

thank you

Gracias	ευχαριστώ	Danke	Grazie	благодаря
Hvala	Obrigado	Kiitos	شكراً	Tak
Ahsante	Teşekkürler	متشكرم	Salamat Po	감사합니다
Cám ơn	شكريه	Terima Kasih	Dank u Wel	Děkuji
நன்றி	Köszönöm	ありがとうございます	ขอบคุณครับ	Dziękuję
谢谢	Tack	Mulţumesc	спасибо	Merci
תודה	多謝晒	дякую	Ďakujem	