Do you know who owns what?

Using object inventory to establish ownership and beyond

Microsoft Partner

Microsoft

Gold Application Development
Gold Collaboration and Content
Gold Cloud Productivity
Gold Messaging
Gold Datacenter

Collaborate with Confidence

Accessible content is available upon request.

Tom Gawczynski

Vice President
Solution Engineering

AvePoint

Antoine Snow

Manager
Solution Engineering

AvePoint Public Sector

tom.gawczynski@avepoint.com

In/tom-gawczynski

antoine.snow@avepoint.com

In/antoinesnow

What is the industry saying?

"Despite the massive growth of enterprise software-as-a-service (SaaS) adoption and portfolio penetration, a consistent set of operational practices for managing the SaaS estate remains elusive. Managing SaaS is multidimensional, with similarities and key differences from traditional operations. Most notably, operations professionals must identify where their SaaS provider stops support and they must begin it. This report pairs this information with key recommendations from your operations peers."

Key findings:

- SaaS adoption is rising quickly, which leads to SaaS sprawl
- Remote work is here to stay, but SaaS makes it happen
- Security and costs are greater fears than ever before

FORRESTER®

FORRESTER®

https://www.forrester.com/report/best-practices-for-software-as-a-service-operations/RES154097?ref_search=3541602_1681485959643

The Challenge

SaaS-enabled transformation sounds great but...

Free, open sharing and lots of privileges for owners and collaborators mean that it's **hard to ensure that content is secure and being used appropriately**

Existing governance and compliance processes may be **difficult to apply** to new, innovative technologies

The dynamic nature of cloud collab systems means it's hard to understand **what's happening and where**

The nature of **operations and management need to evolve and change** to support new SaaS paradigms

Source: iapp.org, McAfee , Flexera, IBM

The Solution

Evidence shows that digital workplace transformation creates alignment and *confidence* across the organization

Direct Support for Transformation Initiatives
E.g. entering new markets, new digital products, democratized delivery

Targeted Support for Specific Activities
E.g. fusion teams, agile methods in business, digital experimentation

Operational Fitness and Related Improvements
E.g. access, mobility, usability, move to cloud office

The digital workplace can help organizations move faster, better, & more efficiently…

… by improving connections, sharing, and insights between *people* and *data*…

… but require us to re-think how services are delivered, managed, and governed

Digital Ambition

Gartner

Garnter Research: https://www.gartner.com/document/4022906?ref=TypeAheadSearch

Common considerations in a digital workplace journey

©AvePoint, Inc. All rights reserved. Confidential and proprietary information of AvePoint, Inc.

Discussion:

SaaS Management challenges in your journey

©AvePoint, Inc. All rights reserved. Confidential and proprietary information of AvePoint, Inc.

Navigating the Complex Landscape of SaaS Management

Key Challenges and Solutions

Discover and Understand

Increased Visibility

"The dynamic nature of digital workplace systems mean it's hard to understand what's happening and where"

Secure and Protect

Ensure Security & Compliance

"Free, open sharing and lots of privileges for owners and collaborators mean that it's hard to ensure that content is secure and being used appropriately"

Optimize & Empower

Improve Operational Efficiency

"Operations and management need to evolve and change to support new digital workplace applications and innovations"

Navigating the Complex Landscape of SaaS Management

Key Challenges and Solutions

Secure and Protect

Ensure Security & Compliance

"Free, open sharing and lots of privileges for owners and collaborators mean that it's hard to ensure that content is secure and being used appropriately"

Security & Compliance

Understand exposure & risk, and manage access at scale

Roll-up visibility into exposure and risk across your digital workplace, with ability to take action as needed

Security & Compliance

Understand exposure & risk, and manage access at scale

Automated access policy enforcement and auditable access reviews for Sites, Groups, Teams, Guests, and Power Platform objects

Q&A

DOWNLOAD EBOOK

Maximizing Your SaaS Potential

SaaS Management Best Practices for Managing, Protecting, and Scaling in Microsoft 365 and Power Platform

thank you

Gracias	ευχαριστώ	Danke	Grazie	благодаря
Hvala	Obrigado	Kiitos	شكراً	Tak
Ahsante	Teşekkürler	متشكرم	Salamat Po	감사합니다
Cám ơn	شكريه	Terima Kasih	Dank u Wel	Děkuji
நன்றி	Köszönöm	ありがとうございます	ขอบคุณครับ	Dziękuję
谢谢	Tack	Mulţumesc	спасибо	Merci
תודה	多謝晒	дякую	Ďakujem	धन्यवाद

AvePoint®