



Navigating the New Virtual Workplace

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Modern Work & Security

Session Recording:
<https://www.youtube.com/watch?v=kpYqJPls-d4&feature=youtu.be>



The Economist

US-China relations in crisis

The dash to cash

Ethiopia's hidden war

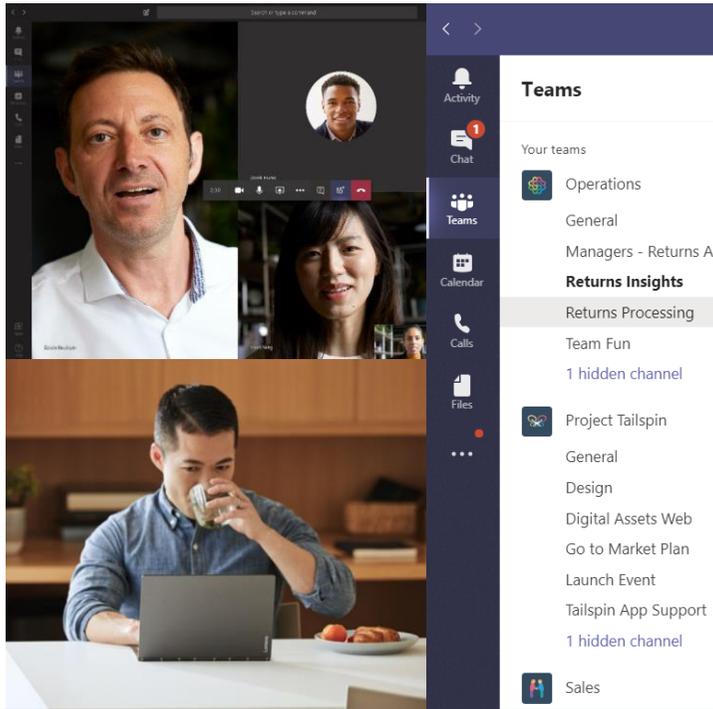
How virus-testing works

March 21st-27th 2020

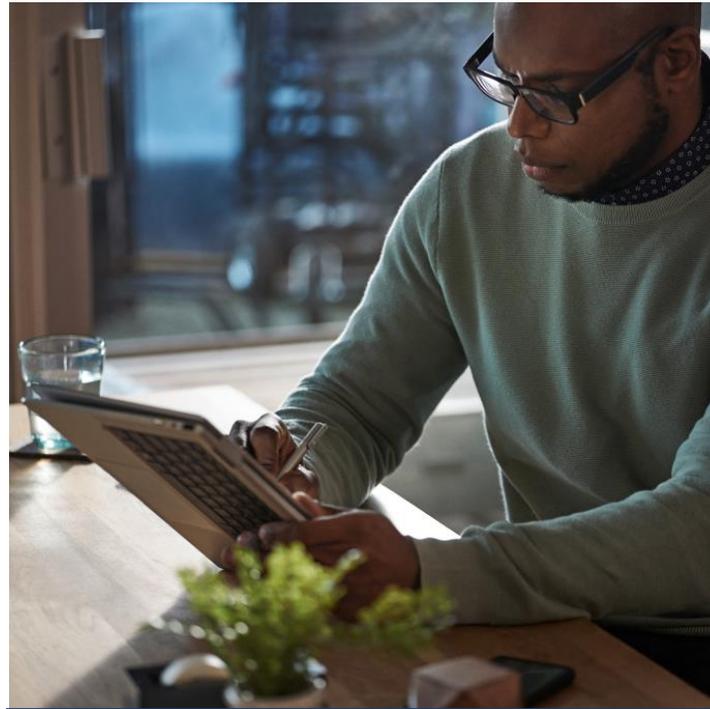


Modern Work

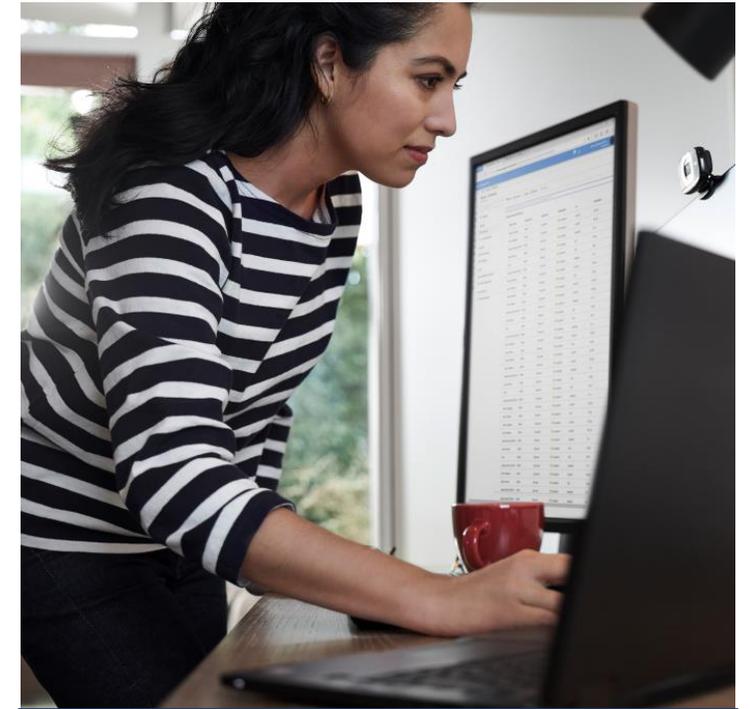
From Crisis Response to Rebuilding for the Future



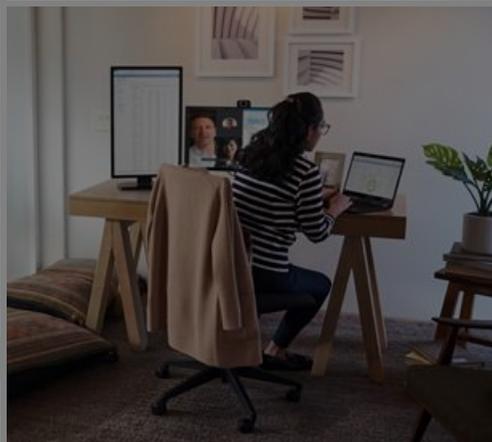
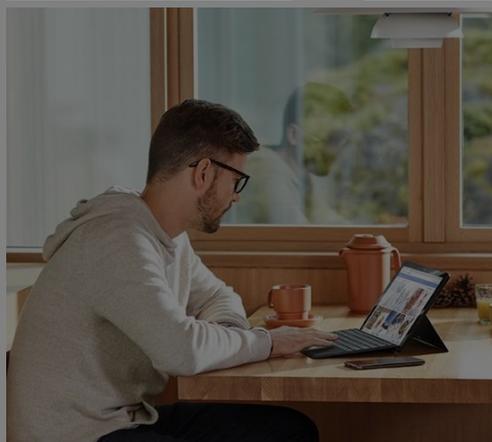
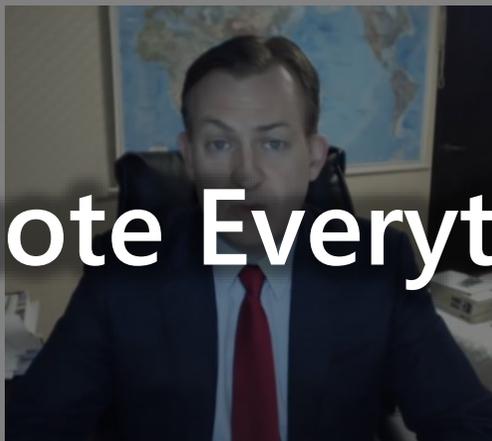
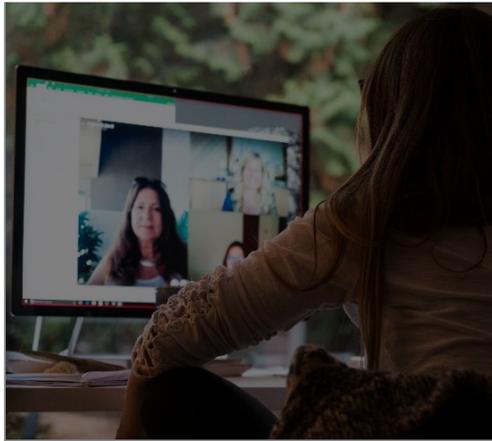
Respond to Crisis

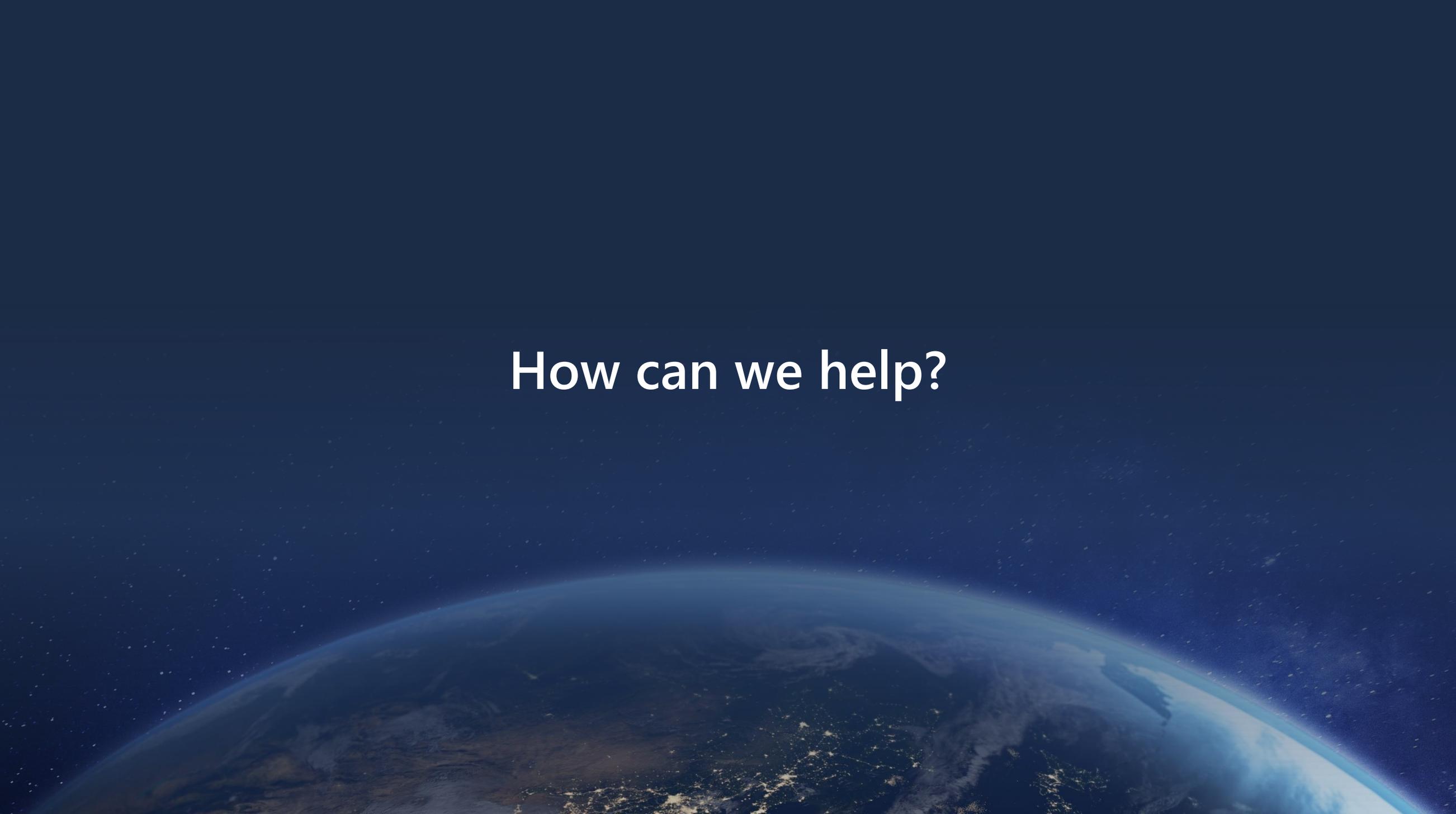


Recover with Efficiency



Rebuild for the Future





How can we help?



**Enable
remote work**



**Reduce cost +
manage risk**



**Transform
for the future**



Enable remote work

Enable people to collaborate from home while balancing personal realities

Rapidly build crisis management processes



Reduce cost + manage risk

Manage and secure access to apps, data, and devices

Leverage virtualization for critical biz continuity



Transform for the future

Automation of new business models and processes

Driving insights from knowledge



Enable remote work

Enable people to collaborate from home while balancing personal realities

Rapidly build crisis management processes



Reduce cost + manage risk

Manage and secure access to apps, data, and devices

Leverage virtualization for critical biz continuity



Transform for the future

Automation of new business models and processes

Driving insights from knowledge

How some of our customers are navigating the now



Taking the draft virtual



#DUUUVAL  @Jaguars · Apr 24

"We're looking for great things out of you."

Watch as [@HendersonChris_](#) gets the call as the 9th overall pick.

[@MicrosoftTeams](#) | #DUUUVAL



 6

 56

 257



NBC's The Voice live from home



The Voice  @NBCTheVoice · May 18

#TheVoice Coaches know how to work from **home**. 



 6

 61

 396

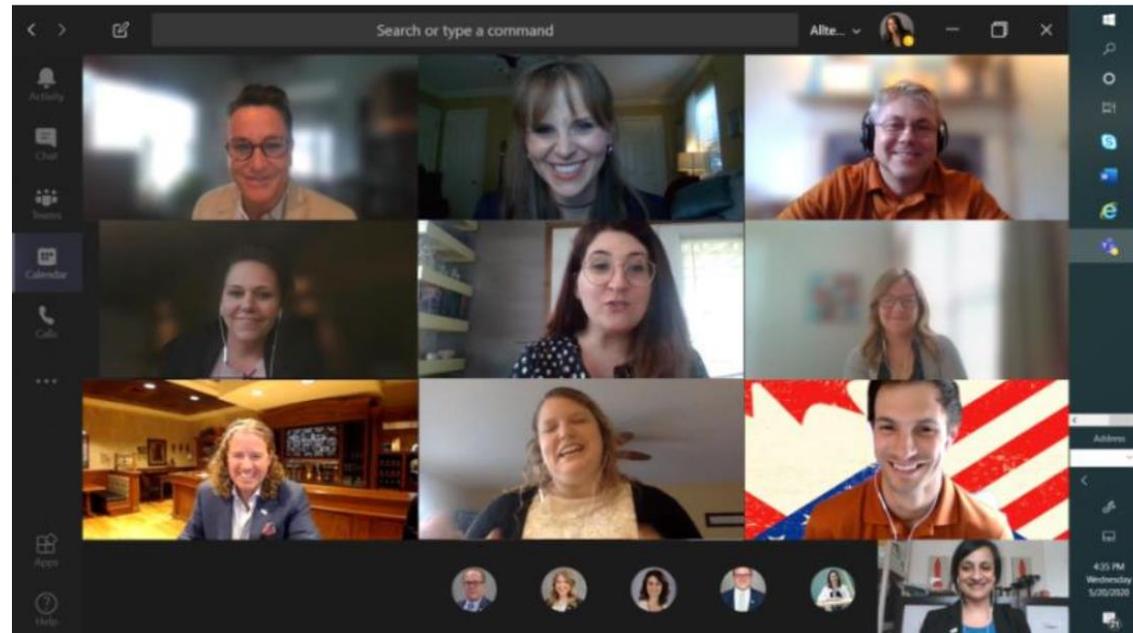


#SafeatHome



Alltech + Follow ...
58,873 followers
5h •

Creating the Alltech ONE Virtual Experience required quite the crew, and a few video calls to say the least! Thanks to [Microsoft](#) Teams for keeping the team connected over the last few months while we've been [#SafeAtHome](#) [#ONEbigidea](#)



Moving to remote work



Christian Rast • 3rd+

Global technology leader driving the digital transformation for KPMG and its clients
2w • 🌐

KPMG is a leader in [#remoteworking](#) and [#collaboration](#). Thanks to our alliance with [Microsoft](#), we fast-tracked [#MicrosoftTeams](#) to keep our more than 200,000 people around the world connected and to ensure our clients continue to receive seamless service. It was a great pleasure to discuss with my colleague [Jens Rassloff](#) and Microsoft's [Jeff Teper](#) and [Ulrich Homann](#) how [#technology](#) powers our new [#virtual](#) reality and what's next!



Michael Dell  [@MichaelDell](#) · Mar 31

A decade ago [@DellTech](#) embraced a flexible work culture including work from home. We have 100,000+ people using [@MicrosoftTeams](#) and our [@DellEMCServices](#) team has some collaboration tips to share:



What we've learned about remote work



Share work from home guidance



Manage back-to-back meetings



Create space for people to disconnect



Continue driving team culture

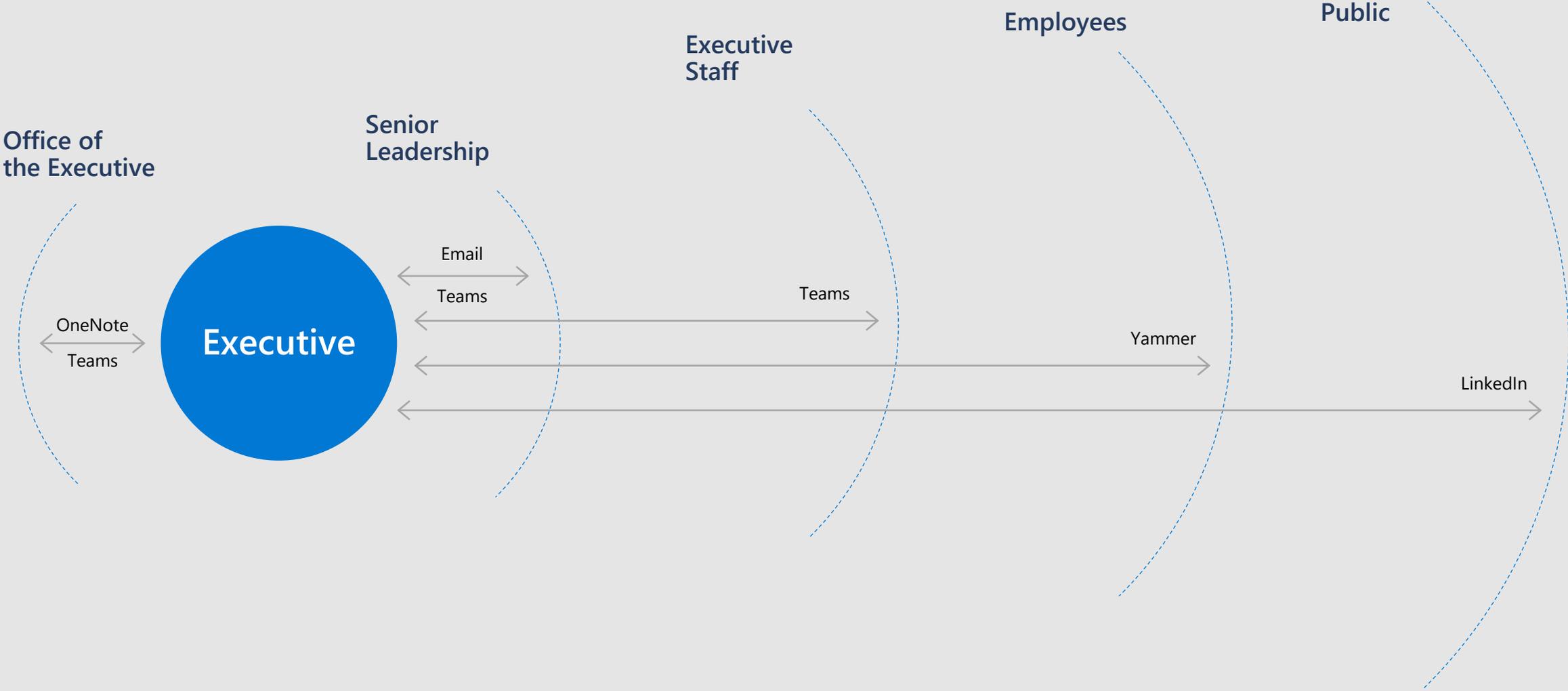


Practice key management skills



Have fun!

Communications



Staying connected at Microsoft

Ongoing dialog
with employees

The screenshot shows a Microsoft Teams chat window for a channel named "Diversity and Inclusion S...". The chat header includes navigation options for "Posts", "Files", and "Wiki", along with a "Meet" button and a "Team" dropdown menu. The date "May 18, 2020" is displayed. A post by "Nadia Boxley" is dated "5/18 7:32 AM" and has 5 reactions and 17 replies. The post content includes a colorful horizontal bar and the text "US M&O DIVERSITY & INCLUSION". Below this, it says "WELCOME TO M&O D&I SPIRIT WEEK!" and "USM&O General". The main text of the post reads: "Happy Monday! This special week is dedicated to Diversity & Inclusion and learning about each others lifestyles, cultures, while practicing empathy and having fun. Don't be late for our kick off PEP RALLY today at 11:30 AM PST. There will be some fun guests and announcements. See you there!". The post features large, bold, black-outlined text that says "SPIRIT WEEK" and "PEP RALLY". On the left side of the chat window, there is a video player showing a room with a white door and a bed. Below the video player are tabs for "Details" and "People", and a list of messages with timestamps like "00:01 - Two years c" and "11:13 - Microsoft's". At the bottom of the chat window, there is a text input field with the placeholder "Start a new conversation. Type @ to mention someone." and a row of icons for actions like reply, edit, emojis, GIFs, and more.

Success factors

Based on engagements with thousands of customers, we have identified the four Success Factors for driving end user adoption

| Learn and reinforce |



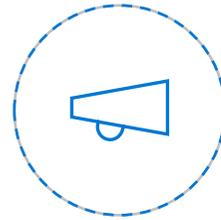
Stakeholders

- Recruit executive sponsors
- Empower champions



Scenarios

- Prioritize your scenarios
- Define success criteria



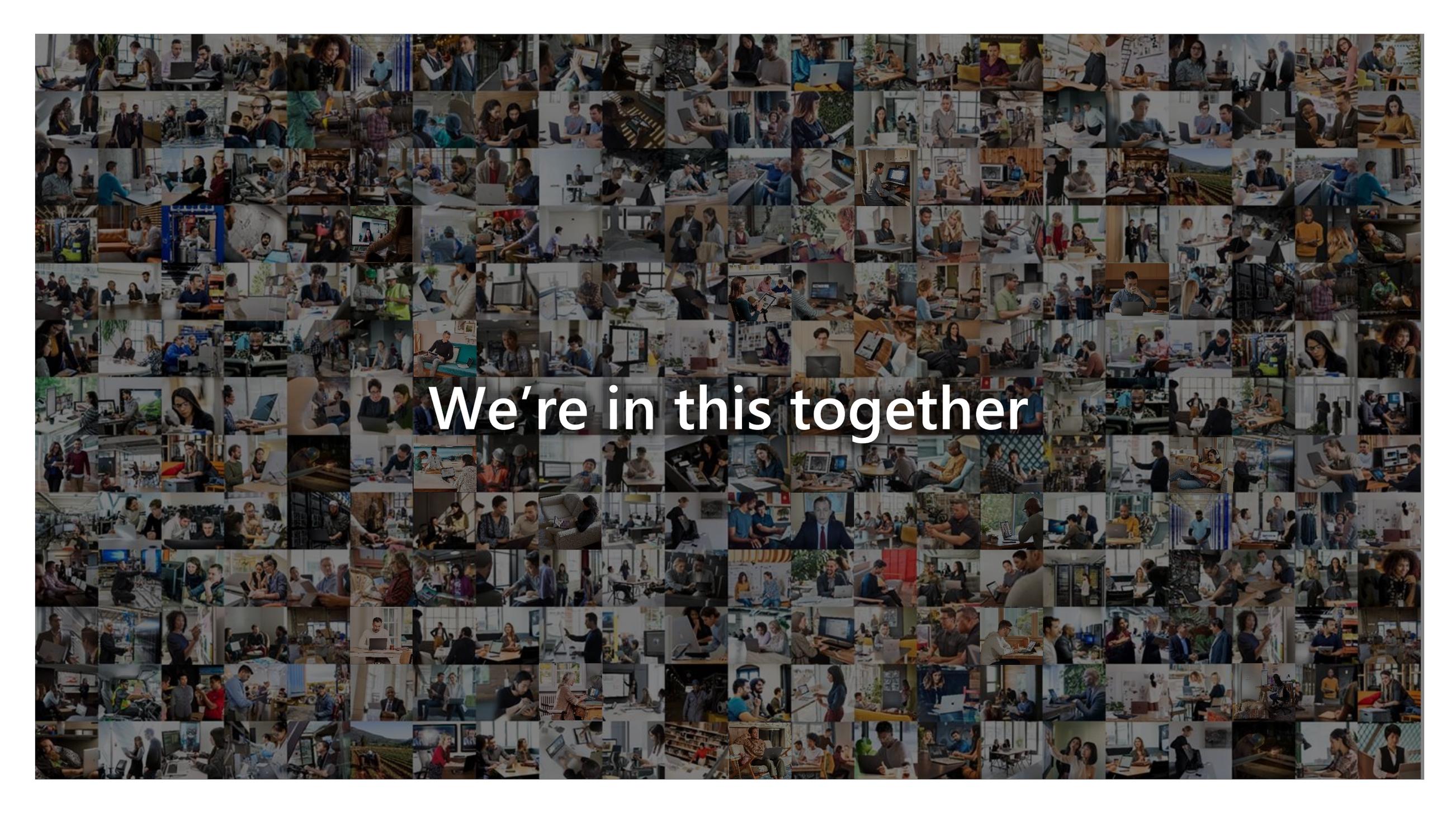
Awareness

- Implement comms campaign
- Execute launch events



Training

- Train end users
- Ready help desk



We're in this together

