



# Migrate, Mobilize, and Manage Office 365: Learn How the Belgian Police Did It

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Unleash the Power of You

# Agenda

Who is the Belgian Federal Police?

Why Office 365

Journey to the Modern Workplace

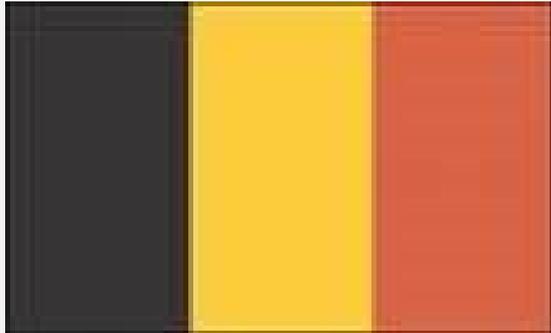
Empowering the Organization



Who is the Belgian Federal Police



# The Kingdom of Belgium



1830 independence

30.515 km<sup>2</sup>

11,4 million inhabitants

3 national languages

Federal State since 1970

3 Communities

3 Regions

589 Municipalities

10 Provinces

12 Districts



# The Police Reform

Law of 7 December 1998 organizing an integrated police service structured on two levels:

- Federal level: Federal Police
- Local level: Local Police ("police zones")





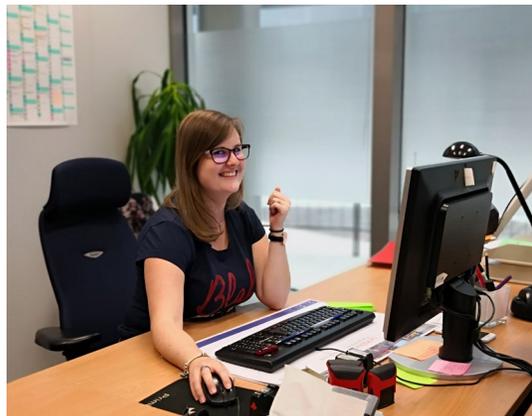
# Judicial Police



# Administrative Police



# Resources



# Why Office 365

# Belgian Police Digital Ambition

DIGITAL SECURE WORK

DIGITAL INFORMATION EXCHANGE

DIGITAL COMMUNICATION

DIGITAL ARCHIVE

DIGITAL TEAM COLLABORATION

DIGITAL PROJECT COLLABORATION

DIGITAL KNOWLEDGE MANAGEMENT

DIGITAL NETWORKING



# Belgian Police Cloud Offering

## On premises

 Personal mailbox  
Shared mailbox

 Personal file storage (1Gb)

 Team site ("work", "collaboration")  
Community site (CoP)  
Personal site (My Site)



 Microsoft (Office 365)

 Personal mailbox  
Shared mailbox

 Personal file storage (1.000+ Go)

 Communication **modern** site

### Office 365 Group

 Conversations

 *Group mailbox*

 Team **modern** site

 And more...



# Benefits

**Optimal service level** delivered by Microsoft cloud (availability, accessibility, security,...)

**Ecosystem** of specialized professional applications

Information, documents and tools available **at any time**, on **any type of device** fixed or mobile, in **any situation** (intranet & Internet)

**Secured access** via unique identifier + personal password [+MFA]

**Single Sign-on**: simplification of the connection to the various services (Windows 10 > Office 365 > apps)



# Journey to the Modern Workplace



# Migration Options

Migrate Everything

Selective Migration

Pre Migration Cleanup

Post Migration Cleanup

## Considerations

Speed to completion?

Total duration?

Speed to kick-off?

Risk upon migration?

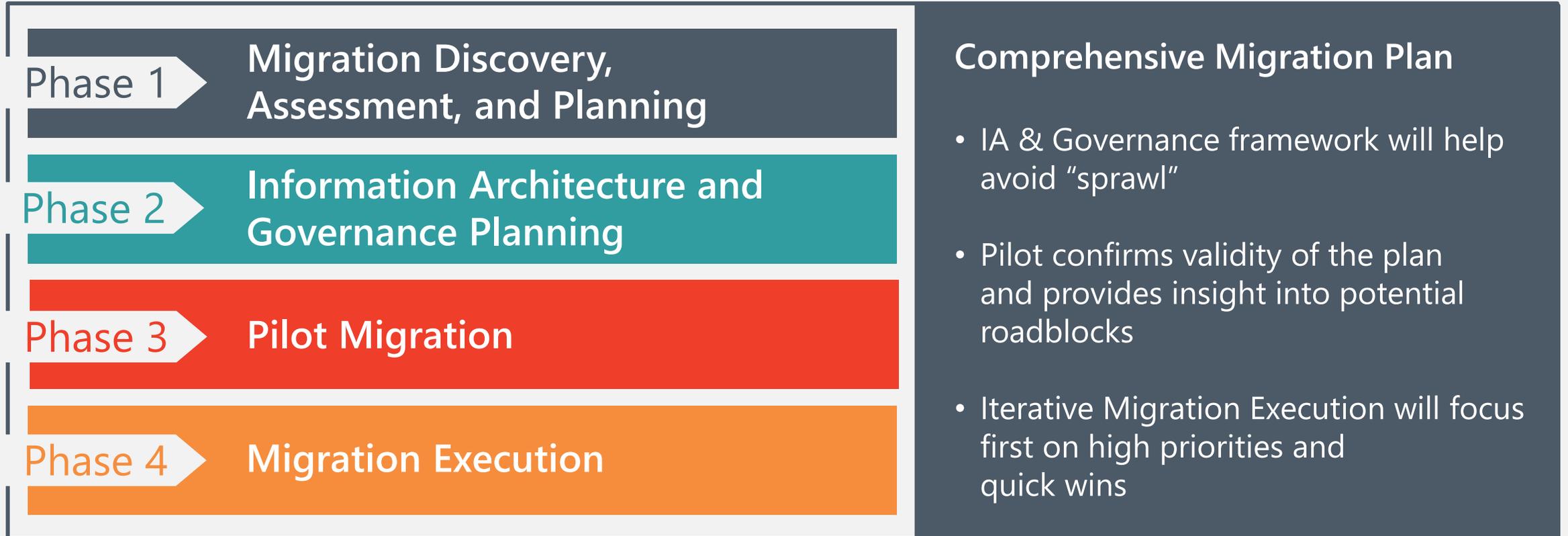
Cost of project?

Client permission?

Regulations & Compliance?



# Example: Migration Framework



# Enforcing Governance

- Roles and responsibilities
- The technical governance : security, naming convention, retention,...
- The type of information allowed in the cloud
- The prohibited usage, unless *force majeure*, of other apps usually free and public



# Example: Make It Easy for People to Do the Right Thing

**EXAMPLE**

DEPARTMENT



DEPARTMENT



DEPARTMENT



<b>EXTERNAL SHARING</b>	No external sharing 	External sharing allowed in: 	External sharing only allowed in: 
<b>EXPIRATION/RETENTION</b>	<b>6 Months</b> after last accessed	<b>12 Months</b> after last accessed	<b>9 Months</b> after last accessed
<b>ALLOW THESE USERS TO CREATE A TEAM</b>	All requests through Central IT	All requests through Department IT	Only Joe, Sally, and Harold can create
<b>RECERTIFY MEMBERS</b>	after <b>3 Months</b>	after <b>6 Months</b>	after <b>12 Months</b>

# Implementation Team

## ROLE



Technical Manager



Data Officer



Ambassador NWOW

Type	(ICT) Technical	(Non-ICT) Functional	(Employee) Assistance
<i>Profile &amp; Tasks</i>	<p>Deep knowledge of the <b>technical solutions</b> available for the unit.</p> <p><b>Technical support</b> to the Data Officer for the implementation of the solutions</p>	<p>Deep knowledge of the unit's <b>functional core business</b> and its information flows</p> <p>Implementation of the concepts within the unit; knows about the available solutions.</p>	<p>Actively communicates about the <i>New Way of Working</i> solutions in the unit</p> <p>Encourages the introduction and proper use of the new technologies in its unit.</p> <p>Shares his knowledge in the unit and consults the available sources in order to answer the asked questions.</p>
<i>Responsibilities</i>	<p>Technical knowledge</p> <p>Technical support</p>	<p>Information architecture</p> <p>Access &amp; Permissions</p> <p>Governance application</p>	<p>Be curious, involved and active</p>
<i>Recruitment</i>	Appointed by Unit manager	Appointed by Unit manager	<b>Volunteer</b> (with manager's approval)

# Impact to the Organization



On premises

From **CONTROL**



Microsoft (Office 365)

to **COORDINATION**

[**Centralised**] The ICT dept creates solutions upon organisation requests ( SharePoint site)

+

Organisation & Governance  
Blueprint & Naming convention

[**Autonomy**] Anyone creates solutions upon own initiative (Teams groups & SharePoint site)

+

**Naming convention**  
Organisation  
Controlled by ICT and Comms depts



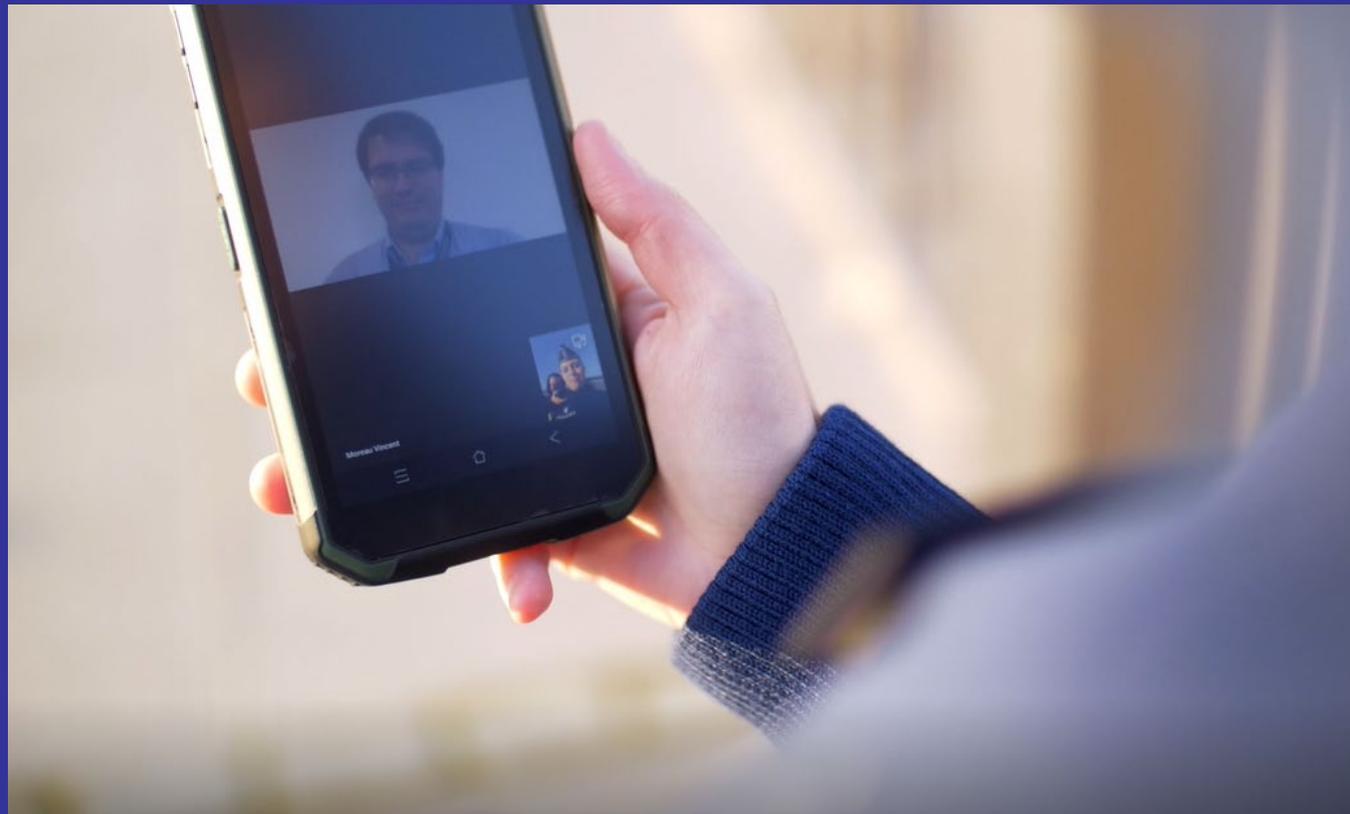
Manager's responsibility: **DISCIPLINE !**

# Driving Adoption



# Empowering the Organization





# Mobile working

Information available anywhere, on any device at any time on a secure way



More collaboration  
More communication  
Better exchange of  
information

Usage of Teams for the  
coordination of the Tour de France



Increase work efficiency  
Easier access to the  
information

# PowerApps on the field

# What We Covered

Who is the Belgian Federal Police?

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# How We Can Help

Accelerate digital transformation and adoption faster

AvePoint can quickly classify, migrate and tag all your on-premises content quickly to the cloud to make information more accessible.

<https://www.avepoint.com/products/hybrid/office-365-migration>

## Migrate

**Implemented digital tools to make information more accessible**

Guide your users on how to use the new tools with desktop tools, business centric templates, self service and auto provisioning while ensuring their do the right thing.

<https://www.avepoint.com/products/cloud/office-365-governance/>

## Manage

**Implemented digital self-serve technology for employees' and/or business partners' use**

You are only as good as your last backup. Give users the confidence to store their data in the cloud with up to 4x daily backups that can easily be recovered through a self-service bot.

<https://www.avepoint.com/products/cloud/backup/>

## Protect



# Business Continuity & Productivity

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SEASON 2 | EPISODE 3

VINCENT MOREAU

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Q+A

Let's  
Connect

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# thank you

Gracias

ευχαριστώ

Danke

Grazie

благодаря

Hvala

Obrigado

Kiitos

شكراً

Tak

Ahsante

Teşekkürler

متشكراً

Salamat Po

감사합니다

Cám ơn

شكريه

Terima Kasih

Dank u Wel

Děkuji

நன்றி

Köszönöm

ありがとう  
ございます

ឧបត្ថម្ភគ្រប់

Dziękuję

谢谢

Tack

Mulțumesc

спасибо

Merci

תודה

多謝晒

дядкую

Ďakujem



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